



**Australian Government**  
**Australian Digital Health Agency**

---

# My Health Record - Meaningful Use

Dr Amandeep Hansra

Senior Clinical Reference Lead

David Traylen

ACT PHN Digital Health Engagement & Training

---

4 June 2019

Philippa Ellis  
ACT PHN Digital Health Engagement & Training



My Health Record



## ACKNOWLEDGEMENT

*We would like to acknowledge the traditional owners of country throughout Australia, and their continuing connection to land, sea and community.*

*We pay our respects to them and their cultures, and to Elders both past, present and emerging.*

# Overview

- My Health Record Use: how and when
- My Health Record Expansion
- Privacy and security
- Legislation and Consent
- Implementation
- Questions?



---

# My Health Record - Use

---



# Future of Health ....

According to a CSIRO report, titled *Future of Health*, the transition to a more holistic, preventive and consumer - empowered health system presents a challenge.

## CSIRO Future of Health



The Future of Health report provides a vision and plan for how Australia can shift focus away from illness treatment and towards the management of health and wellbeing.

"This shift will require a change in the way consumers share their personal data and how they trust next-generation medical platforms. It will also require the modification of existing business models, ....."



## My Health Record

An electronic summary of an individual's health information that **can be shared securely online** between the individual and registered healthcare providers involved in their care to support improved decision making and continuity of care.





“ Tiger visits a lot of different specialists – cardiologists, urologists and endocrinologists – so there’s complex issues that need to be managed. Often, those specialists don’t communicate with each other. By using My Health Record, important information is brought together so there’s a coordinated approach to his care. ”



**Dr Ron Malpass**

practice owner and GP  
to Tiger Corrigan for 30 years



My Health Record

# Shared Health Summaries

Shared Health Summary

27-Feb-2013

FOURIE, Gert (Mr)   DoB 10-Oct-1979 (33y)   SEX Male   IHI 8003 6023 4655 5439

START OF DOCUMENT

HCN Samples Database

Author      Dr Alfonso Terri-Anne (General Medical Practitioner)

Phone      07 7878 7878

Adverse Reactions

Substance/Agent	Manifestation
NITRATES	• Hives, Rhinitis, Asthma complications
GLUTEN	• Headaches, Tiredness

Medications

Medication	Directions	Clinical Indication
IPRATROPIUM BROMIDE (ANHYDROUS) Nasal Spray 21mcg/spray	2-4 Sprays t.i.d. m.d.u.	Hay fever
VENTOLIN CFC-FREE Inhaler 100mcg/dose	1-2 Puffs q.4.h. m.d.u.	Asthma

Medical History

Procedures - Exclusion Statement - None Supplied

Medical History - Problem / Diagnosis

Onset Date / Time	Resolution Date / Time	Problem / Diagnosis	Comments
15-May-1986		Asthma	

Immunisations

Cataract (Both)	Oct 2010 ->	Bilateral
Memory loss	Mar 2009 ->	Mild short-term
Osteoporosis	Feb 2009 ->	
Hypertension	Oct 2008 ->	

Immunisations

Immunisations - Administered Immunisations

Vaccine	Sequence Number	Date
FLUVAX	1	13 May 2014
FLUVAX	1	10 May 2013
FLUVAX	1	20 Mar 2012
PNEUMOVAX 23	2	20 Jul 2009
PNEUMOVAX 23	1	17 Jul 2004

ADMINISTRATIVE DETAILS

Patient

Name      Mr Caleb DERRINGTON

Sex      Male

Indigenous Status      Neither Aboriginal nor Torres Strait Islander origin

Date of Birth      15 Jun 1933 (84y)

IHI      8003 6080 0004 5922

Entitlements      29507907111 (Medicare Benefits)

Home Address      4 Old Tenterfield Rd, Paddys Flat, NSW, 2469, Australia

Phone      0455555555 (Workplace)

Author

Name      Dr Phillip Lang (General Medical Practitioner)

Organisation      NEHTA

Work Place      400 George Street, Brisbane, QLD, 4001, Australia

Phone      0730230000 (Workplace)

Clinical Document Details

Document Type      Shared Health Summary

Creation Date/Time      7 Nov 2017 14:48+1000

Date/Time Attested      7 Nov 2017 14:48+1000

Document ID      15dd1e9f-b892-49f1-ad83-f4adc2804da3

Document Set ID      584f2c02-1165-47bc-a682-3d0d3ce54ebc

Document Version      1

Completion Code      Final



Isabella Hungerford (38yrs 6mths)	DOB: 05/10/1980	Gender: Female	Occupation:	4m 23s
-----------------------------------	-----------------	----------------	-------------	--------

1 Struggle Street, Dalwallinu, Wa 6609	Ph: 0455555555 (mobile)	Record No:	ATSI:	Neither Aboriginal nor Torres Strait Islander
--	-------------------------	------------	-------	---

Allergies & Adverse Reactions: ? Allergies/Adverse Reactions

Warnings:

Summary Rx Current Rx Progress Past history

x	#	Drug name	Strength
---	---	-----------	----------



My Health Record for IHI: 8003 6083 3337 8628

This is not a complete view of the individual's health information. For more information about the individual's health record or data, please consult the individual or other healthcare professionals as needed.

This patient has an active My Health Record to which you have access.

Change/Gain Access

My Health Record View	Prescription and Dispense View	Pathology Report View	Diagnostic Imaging Report View
-----------------------	--------------------------------	-----------------------	--------------------------------

[Show Recent Shared Health Summary](#)
[Show Medicare Records](#)
[Show Medicine Records](#)
[Reset All Filters](#)
[List is Filtered By: Document Date \(In Last Month\), Document](#)

Hide Preview

Document Date ▲ Document Service Date Document Organisation Organisation Type Author Size Saved In MD

Medicines View Provision and administration 165.7 KB Not Saved

☐ Date Range

(Blank)  
Today  
Yesterday  
Since Yesterday  
In Last Week  
In Last 2 Weeks  
In Last Month  
In Last 3 Months  
In Last 6 Months  
In Last Year  
In Last 2 Years  
(Custom)

☐ Custom Dates

Start Date: 30/04/2019 

End Date: 30/04/2019 

Remove Filter

OK

Cancel

Apr 2019	Isabella HUNGERFORD	DoB 5 Oct 1980 (38y*)	SEX Female	IHI 8003 6083 3337 8628
----------	------------------------	-----------------------	------------	-------------------------

Isabella  
**HUNGERFORD**

DoB 5 Oct 1980 (38y\*) | SEX Female | IHI 8003 6083 3337 8628

START OF DOCUMENT

## My Health Record

### Available medicines in this My Health Record - sorted by Date

Create Clinical Document

Supersede

[Remove from My Health Record](#)

Save in MD

Close

## Quick Reference

The Medicines View can quickly sort and display medicines information held in a patient's MHR in date or alphabetical order.

- Healthcare providers can benefit from the Medicines View by reducing the time usually required to search through recent summaries or relevant documents to find information about a patient's medications.

## My Health Record

### Available medicines in this My Health Record - sorted by Date

To assist you to find medicines related information in this patient's My Health Record, previews are provided of medicines related information in documents (where available) with links to the source documents where more detailed information can be obtained.

**Important:** Some documents do not allow for a preview of medicines or allergies and adverse reactions information, and should be opened by the links provided. This view should not be wholly relied upon as a complete record of medicines or allergies and adverse reactions information.

View generated on 30-Apr-2019 16:22 for medicines, allergy and adverse reactions found in this record.

<a href="#">Allergies and Adverse Reactions</a> <b>Metoclopramide,</b> <b>Phenoxymethylpenicillin</b>	Click here for <a href="#">Medicines Preview</a> 02-Apr-2017 to 03-Apr-2017 (2 years ago)	Click here for <a href="#">Shared Health Summary</a> 03-Apr-2017 (2 years ago) <b>Author:</b> Own <a href="#">Own Organisation</a> mlp:555-3342  * More recent than the <a href="#">Discharge Summary</a>	Click here for <a href="#">Discharge Summary</a> 02-Apr-2017 (2 years ago) <b>Author:</b> Own <a href="#">Own Organisation</a> tel:5555-6666
---	---	---	--

[\[Back to top\]](#)

[\[>>\] Next](#)

[\[>\] Last](#)

[\[Help\]](#)

#### All available Allergies and Adverse Reactions

02-Apr-2017 to 03-Apr-2017 (2 years ago)

Source/Author	Date	Substance/Agent	Manifestation(s)
<a href="#">Shared Health Summary</a> by <a href="#">Own Organisation</a>	03-Apr-2017 (2 years ago)	<b>Metoclopramide</b>	Oculogyric crisis
<a href="#">Discharge Summary</a> by <a href="#">Own Organisation</a>	02-Apr-2017 (2 years ago)	<b>Phenoxymethylpenicillin</b>	Urticaria

## Medicines View

The information in the Medicines View is gathered from the patient's most recent:

- shared health summary, event summary and discharge summary
- prescription and dispense records and other PBS claims information
- specialist letters and e-Referral notes, and
- personal health summary that may include any allergies or adverse reactions and other key information

# Medicines Preview – sorted by medicine name

## Allergies and Adverse Reactions

TEST, Latex, Morphia, Morphine, Nickel, Not allergic to amoxil - Amoxil 250mg prescribed, Not allergic to penicillin - Dicloxacillin 500mg qid, Panadol, penecillan, Penicillin, Penicillin allergy, Prozac allergy, Seafood, Tramadol

## Medicines Preview

05-Mar-2017 to 17-May-2017  
(4 weeks ago)

## Shared Health Summary

05-Mar-2017 (3 months ago)

Author: Own

[Own organisation](#)

tel: (07) 9999 8888

## Discharge Summary

17-May-2017 (4 weeks ago)

Author: Own

[Own organisation](#)

\* More recent than the Shared Health Summary

[\[Back to top\]](#)

[\[<\] First](#)

[\[<<\] Previous](#)

[\[Help\]](#)

**Medicines Preview** - sorted alphabetically by active ingredient.

05-Mar-2017 to 17-May-2017 (4 weeks ago)

Open the date-sorted view to see the latest event summary, specialist letter and e-Referral.

There may be some medicines older than the Shared Health Summary.  
These medicines do NOT appear in the ingredient sorted Medicines Preview.

Source/Author	Medicine - Active Ingredient(s)	Medicine - Brand	Directions	Date
Dispense Record by <a href="#">POWER2</a>	<b>Amlodipine</b>	Norvasc 10mg Tablet 10 mg	One tablet daily	05-May-2017 (6 weeks ago) (5 dispenses in 11 months)
<a href="#">Shared Health Summary</a> by <a href="#">Own organisation</a>		Norvasc 10mg	One tablet daily	05-Mar-2017 (3 months ago)
Dispense Record by <a href="#">POWER2</a>	<b>Atenolol</b>	Tenormin 50mg Tablet 50mg	One tablet daily 1 hr before breakfast	05-May-2017 (6 weeks ago) (5 dispenses in 11 months)
<a href="#">Shared Health Summary</a> by <a href="#">Own organisation</a>		Tenormin 50mg	One tablet daily for IHD	05-Mar-2017 (3 months ago)
Dispense Record by <a href="#">POWER2</a>	<b>Atorvastatin</b>	Atorvastatin 40mg Tablet 40 mg	One tablet daily	05-May-2017 (6 weeks ago) (6 dispenses in 11 months)
Dispense Record by <a href="#">POWER2</a>	<b>Clopidogrel and Aspirin</b>	CoPlavix 75 mg/100 mg Tablet 75mg/100mg	One tablet daily	05-May-2017 (6 weeks ago) (6 dispenses in 11 months)



# Pathology & diagnostic imaging reports

Diagnostic Imaging Report

27 Mar 2017

Caleb DERRINGTON DoB 15 Jun 1933 (83y) SEX Male IHI 8003 6080 0004 5922

START OF DOCUMENT

Imaging Queensland

Author Doctor ROSS JOHN (Medical Laboratory Scientist)

Phone 0345754566

Accession ID 10523475

Diagnostic Imaging

Report Date	Report	Reporting Radiologist	Status
27 Mar 2017 16:00+1000	<a href="#">Report Description</a>	Doctor Good RADIOLOGIST (Imaging Queensland)	Final Results

Imaging Examination Result

(Diagnostic Imaging > Imaging Examination Result)

Imaging Examination Result

Image Date	Observation Date	Authoring Organisation Name	Modality	Exam Procedure	Anatomical Region	Anatomical Location	Laterality	Status
27 Mar 2017 16:00+1000	27 Mar 2017 16:00+1000	Imaging Queensland	<a href="#">Chest X-Ray</a>	Chest X-Ray was carried out using the particular procedure	Chest	Chest/Thorax	Bi-Lateral	Final Results

Imaging Examination Result

(Diagnostic Imaging > Imaging Examination Result)

Imaging Examination Result

Image Date	Observation Date	Authoring Organisation Name	Modality	Exam Procedure	Anatomical Region	Anatomical Location	Laterality	Status
27 Mar 2017 16:00+1000	27 Mar 2017 16:00+1000	Imaging Queensland	<a href="#">Pelvis X-Ray</a>	Pelvis X-Ray was carried out using the particular procedure	Pelvis	Entire thorax	Right and left	Final Results

Administrative Observations

Demographic Data

Field	Value
Date of Birth is Calculated From Age	True
Date of Birth Accuracy Indicator	AAA
Age Accuracy Indicator	True
Birth Plurality	3

Pathology Report

27 Mar 2017

Caleb DERRINGTON DoB 15 Jun 1933 (83y\*) SEX Male IHI 8003 6080 0004 5922 MRN 7125

START OF DOCUMENT

Sullivan Nicolaides Pathology

Author Mr PHIL TOUSANT (Medical Laboratory Scientist)

Pathology

Report DateTime	Report Name	Reporting Pathologist	Report Status
27 Mar 2017 21:03:00+0800	<a href="#">Pathology Report</a>	PHIL TOUSANT (Sullivan Nicolaides Pathology)	Final results; results stored and verified. Can only be changed with a corrected result.

Pathology Test Result

(Pathology > Pathology Test Result)

Pathology Test Result

Collection Date	Observation Date	Test Result Name	Diagnostic Service	Status
27 Mar 2017 19:04+0930	27 Mar 2017 19:04+0930	Electrolytes Urea Creatinine	Laboratory	Final results; results stored and verified. Can only be changed with a corrected result.

Pathology Test Result

(Pathology > Pathology Test Result)

Pathology Test Result

Collection Date	Observation Date	Test Result Name	Diagnostic Service	Status
27 Mar 2017 19:04+0930	27 Mar 2017 19:04+0930	CA MG PHOS	Chemistry	Final results; results stored and verified. Can only be changed with a corrected result.

Pathology Test Result

(Pathology > Pathology Test Result)

Pathology Test Result

Collection Date	Observation Date	Test Result Name	Diagnostic Service	Status
27 Mar 2017 19:04+0930	27 Mar 2017 19:04+0930	C-Reactive protein	Laboratory	Final results; results stored and verified. Can only be changed with a corrected result.

Pathology Test Result

(Pathology > Pathology Test Result)

Pathology Test Result

Collection Date	Observation Date	Test Result Name	Diagnostic Service	Status
27 Mar 2017 19:04+0930	27 Mar 2017 19:04+0930	Full blood count	Laboratory	Final results; results stored and verified. Can only be changed with a corrected result.

## Discharge Summary

3 Apr 2017

Mr Isabella HUNGERFORD DoB 5 Oct 1980 (36y) SEX Female IHI 8003 6083 3337 8628

### START OF DOCUMENT

## Medical Center

**Author** Dr Terrance Walker  
**Phone** 5555-6666  
**Discharge To** Other/Home  
**Discharge From** Ward

## Health Profile

This section may contain the following subsections Adverse Reactions and Alerts.

### Adverse Reactions (Health Profile > Adverse Reactions)

#### Adverse Reactions

Substance/Agent	Manifestations
Phenoxymethylpenicillin	• Urticaria

## Event

This section may contain the following subsections Problems/Diagnoses This Visit, Clinical Interventions Performed This Visit and Clinical Synopsis and Diagnostic Investigations.

### Clinical Synopsis (Event > Clinical Synopsis)

Patient presented with acute right upper quadrant pain and epigastric pain as well as nausea and vomiting. Initially referred by GP with acute biliary colic in September. Ultrasound scan showed cholelithiasis. Laparoscopic cholecystectomy performed. No associated or post-operative complications. Patient discharged on Day 2 after operation.

### Problems/Diagnoses This Visit (Event > Problems/Diagnoses This Visit)

Type	Description
Cholelithiasis	Laparoscopic cholecystectomy

## Medications

This section may contain the following subsections Current Medications On Discharge and Ceased Medications.

### Current Medications On Discharge (Medications > Current Medications On Discharge)

#### Current Medications On Discharge

Medication	Directions	Dispensed	Clinical Indication	Duration	Change Status	Change Description
Diabex XR-1000 1 g tablet; modified release, 60	One Daily			3 Apr 2017 15:12+1000	Current	No Changes made
Somac 40 mg tablet; enteric, 28	One Daily			3 Apr 2017 15:09+1000	Current	No Changes made
Tritace 10 mg capsules; hard, 30	One Daily			3 Apr 2017 15:09+1000	Current	No Changes made
Hytrin 10 mg tablet; uncoated, 28	One Daily			3 Apr 2017 15:07+1000	Current	No Changes made
Panadol Osteo 665 mg tablet; modified release, 96	One Twice a day			3 Apr 2017 15:07+1000	Current	No Changes made

### Ceased Medications (Medications > Ceased Medications)

# Discharge Summary

## Plan

This section may contain the following subsections Arranged Services and Record Of Recommendations And Information Provided.

### Record of Recommendations and Information Provided (Plan > Record of Recommendations and Information Provided)

Recommendation Made  
GP to review in 7 to 10 days

#### Recommendation

Name	Details
Dr Jolie Becker	Medical Center

### ADMINISTRATIVE DETAILS

#### Encounter Details

Admission Date 3 Apr 2017  
Discharge Date 3 Apr 2017  
Discharge To Other/Home  
Discharge From Ward  
Specialties Accident and Emergency Department

#### Facility

Name Hospital  
Work Place 64 Anafura, Brisbane, QLD, 4122, Australia  
Email hospital@anafura.com (Workplace)  
Department Surgery

#### Responsible Health Professional At Time Of Discharge

Name Dr. Christine Band  
Work Place 64 Anafura, Brisbane, QLD, 4122, Australia  
Organisation Hospital

#### Patient

Name Mr Isabella HUNGERFORD  
Sex Female  
Indigenous Status Neither Aboriginal nor Torres Strait Islander  
Date of Birth 5 Oct 1980 (36y)  
IHI 8003 6083 3337 8628  
Entitlements 25907995211 (Medicare Benefits)  
Home Address 66 Ambers Rd, Ayrton Pass, NSW, 2850, Australia  
Phone 07 8890 8890 (Home)

#### Author

Name Dr Terrance Walker  
Organisation Medical Center  
Department Surgery  
Work Place 64 Anafura, Brisbane, QLD, 4122, Australia  
Phone 5555-6666 (Workplace)

#### Clinical Document Details

Document Type Discharge Summary  
Creation Date/Time 2 Apr 2017 07:23+1000  
Date/Time Attested 2 Apr 2017 07:23+1000  
Document ID 2.25.8403626068767825164797114761592831  
6138  
Document Version 1  
Completion Code Final

### END OF DOCUMENT



Australian Government  
Australian Digital Health Agency



My Health Record

# Specialist Letter

2/18/2019

HELEN G FLYNN | DOB: 26-Jan-1969 | IHI: 8003 6083 3345 3652

## Specialist Letter

11-Oct-2017

Mr Test **TEAM** DoB 25-Aug-1980 (37y) SEX Male IHI 8003 6083 3345 3652

START OF DOCUMENT

### RIP Clinic

**Author** Dr. Good Environment (Intensive Care Specialist)  
**Phone** (07) 9999 8888

### Response Details

#### Response Narrative

Specialist Review on 6-Nov-2008 - Pre CAGS I once again had the pleasure in reviewing , Eric in the Cardiology Outpatients. He is known to me for his ischaemic heart disease and is currently awaiting bypass surgery by the Bay Hill Hospital Team.

Since I last reviewed Eric some 6 weeks ago, he states that he has had much better control over his angina with the introduction of the nitrate patch. He does continue to get angina if he forgets his patch but otherwise has a very low manageable level of angina which has resulted in him rarely needing to resort to sublingual nitrates now. In my last review, I wrote to the Bay Hill Hospital Team to advise them of his ongoing symptomatic status and as a result of which he is expected to undergo cardiac surgery next week. This is likely to be under an arranged plan where the Bay Hill Hospital Team performs work at the Carey Memorial Hospital on public patients given the difficulties with accessing ICU beds at the Bay Hill Hospital. Unfortunately Eric continues to smoke although remains interested in quitting.

His current medications are Amlodipine 10mg per day, Metoprolol 50mg bd, Atorvastatin 40mg daily, Nitro-dur patch 25mg daily as well as some Alfred Hospital trial drugs. I understand from Eric that his Aspirin has been replaced by Aspirin equivalents and that in addition he has commenced on some anti-oxidants in the form of Mega B, Vitamin C and CoQ10 under the auspices of a trial.

On examination today, his blood pressure was 124/70 and his chest was clear.

At this stage I have talked to him about some aspects of the cardiac surgery and the importance of ongoing lung exercises. In the immediate post operative period, particularly in view of his ongoing smoking. I have again emphasized the importance of smoking cessation and the opportunity that being in hospital for a week provides in getting a head start for that.

I look forward to reviewing him on 18 Dec which hopefully will be some 5 or 6 weeks after his cardiac surgery.

Dr Good Environment  
Cardiologist

#### Response Details

Date Time Interval	Item Description	Item Comment
	No problems recorded	

### Recommendations

No recommendations recorded.

### Recommendations

No recommendations recorded.

### Medications

Medication	Directions	Clinical Indication	Change Status	Change Reason	Comment
Norvasc (amlodipine (as besylate) 10 mg) tablet: uncoated, 30 tablets, blister pack (contained trade product pack)	One tablet daily	Angina	Unchanged		
Betaloc (metoprolol tartrate 50 mg) tablet: uncoated, 100 tablets, blister pack (contained trade product pack)	One tablet twice daily		Unchanged		
Lipitor (atorvastatin (as calcium) 40 mg) tablet: film-coated, 30 tablets, blister pack (contained trade product pack)	One tablet daily	Hypercholesterolaemia	Unchanged		

Field	Result/Value
Date of Birth is Calculated From Age	False
Date of Birth Accuracy Indicator	AAA
Age Accuracy Indicator	True
Age	37 years

[https://provider.ehealthvondotest.health.gov.au/portal/more/document\\_search/Get\\_Document](https://provider.ehealthvondotest.health.gov.au/portal/more/document_search/Get_Document)

1/2

2/18/2019

HELEN G FLYNN | DOB: 26-Jan-1969 | IHI: 8003 6083 3345 3652

#### ADMINISTRATIVE DETAILS

Patient		Author	
Name	Mr Test TEAM	Name	Dr. Good Environment (Intensive Care Specialist)
Sex	Male	Organisation	RIP Clinic
Date of Birth	25-Aug-1980 (37y)	Department	RIP Clinic
IHI	8003 6083 3345 3652	Work Place	123 Combe St, MAWSON, ACT, 2607, Australia
Entitlements	4950150841 (Medicare Benefits)	Phone	(07) 9999 8888 (Workplace)
Home Address	L4, 130 Pitt Street, Sydney, NSW, 2000, Australia	Phone	(07) 9999 8888 (Workplace)
Phone	0499999999 (Workplace)	<b>Clinical Document Details</b>	
Phone	0499999999 (Home)	Document Type	Specialist Letter
Email	Test.Team@domain.com (Workplace)	Creation Date/Time	11-Oct-2017 16:16+1100
		Date/Time Attested	11-Oct-2017 16:16+1100
		Document ID	1.3.16.1.38818.18446744071980967545.201710116173521
		Document Set ID	e312c0b3-5f62-43b7-a24b-15cfa90c59c
		Document Version	1
		Completion Code	Final
Referrer			
Name	Dr. Good Environment		
Address	Work Place: 123 Combe St, MAWSON, ACT, 2607, Australia		
Organisation	RIP Clinic		

END OF DOCUMENT



Australian Government  
Australian Digital Health Agency



My Health Record



## Patient Database

Current patients by name

Enter patient name:

## Patient Details

Pt. Details Notes Personal Details

Title:

☐ Single Name

Head of Family

First Name: Isabella

Middle Name:

Surname: Hungerford

Known as: Isabella

Date of Birth: 05/10/1980

Gender: Female

☐ Transgender

ATSI:

Neither Aboriginal nor Torres Strait Islander

☐ Registered for CTG Co-Payment relief

Ethnicity:

Contact Details

Residential

Postal

Preferred Mailing Address

☒ Residential☐ Postal

Address: 1 Struggle Street

City/Suburb: Dalwallinu

Postcode: 6609

Default phone number to be displayed

☒ Home☐ Work☐ Mobile

Phone:

0455555555

E-mail:

Preferred Contact:

☐ Do not send SMS

Medicare No: 6950 43287 2

1

Medicare Expiry: 31/07/2023

Pension No:

DVA No:

Safety Net No:

Record No:

IHI No: 8003 6083 3337 8628

Validate

IHI Record Status: Verified

IHI History

IHI No Status: Active

Pension Status

☒ None☐ Pension/HCC☐ Full DVA☐ Limited DVA☐ This patient has withdrawn consent to upload clinical documents to MyHealthRecord (except for prescription records and investigation requests)☐ Do not include in data collection!☐ Update address for all family members☒ Auto-capitalise names

Save

Cancel



# Accessing My Health Record via Provider Portal

## My Health Record System National Provider Portal Login

Log in with PRODA

OR

Log in with NASH

Use the PRODA login if you have a PRODA account and do not have a NASH token.

Use this option if you have a valid individual NASH token.\*

Before you can log in, you need to be [acting on behalf of a Healthcare Organisation](#) registered with the My Health Record System.

\*An individual NASH PKI (USB token or Smartcard) can be used, if you have one. Expired NASH PKI holders and new users should [create a PRODA account](#) to use the NPP.

For assistance, please call the **Help line** on **1800 723 471** (select option 2).





Australian Government  
Australian Digital Health Agency



My Health Record



# Access via tablet



Welcome: JESSY Manjunath

HELP

LOGOUT

You last logged in on 03-Jun-2019 at 01:40:30 PM (AEST)

Welcome to My Health Record System

☐ DHS5765

☐ MEDTESTORGC17

☐ MEDTESTORGSB120

☐ MEDTESTORGSC20

☐ PCEHRCERT72

☐ Tes Health Service65

☐ Test Health Service 523

My Health Record System  
National Provider Portal Login

Log in with PRODA

OR

Log in with NASH

Use the PRODA login if you have a PRODA account and do not have a NASH token.


Use this option if you have a valid individual NASH token.\*


Before you can log in, you need to be [acting on behalf of a health care organisation](#) registered with the My Health Record system.

\*An individual NASH PKI (USB token or Smartcard) can be used, if you have one. Expired NASH PKI holders and new users should [create a PRODA account](#) to use the NPH.


For assistance, please call the [Help line](#) on 1800 729 471 (select option 2).

Next







Australian Government  
Australian Digital Health Agency




My Health Record

# Accessing My Health Record via Provider Portal



Welcome: JESSY Manjunath  
You last logged in on 03-Jun-2019 at 01:40:30 PM (AEST)


HELP 

LOGOUT

## My Health Record Search

**LAST NAME\***

**DATE OF BIRTH\***



**SEX\***

☐ Male ☐ Female ☐ Intersex ☐ Not Stated

**IDENTIFIER\***


☐ IHI ☐ Medicare ☐ DVA

\* Indicates a mandatory field


Search

Reset


# Accessing My Health Record via Provider Portal




Welcome: JESSY Manjunath  
You last logged in on 03-Jun-2019 at 01:40:30 PM (AEST)

HELP  LOG OUT

FLYNN, HELEN G  
DOB: 26-Jan-1969 (50 Years) Sex: Female



 [Enter Access Code](#)


[Close Record](#)

[Health Record Overview](#) [Clinical Documents](#) [Medicine Records](#) [Consumer Documents](#) [Child Development](#) [Medicare Records](#) [Advance Care Planning](#) 

## Health Record Overview

[Print](#)

 Advance care information is available on this My Health Record 


Allergies & Adverse Reactions and Medicines Information 

 This is not a complete view of the individual's health information. For more information about the individual's health record or data please consult the individual or other healthcare professionals as needed. Note that all date and time information shown on this page is converted to the Australian Eastern Standard Time Zone (or Australian Eastern Daylight Time Zone when applicable).

### Documents available on the My Health Record since the last Shared Health Summary

This section lists key documents uploaded to this record since the last Shared Health Summary, such as discharge summaries. Other documents, such as prescriptions, can be accessed through the other links provided.

74 Documents available on the My Health Record since the last Shared Health Summary

☐ Show Event Summaries Only (with Clinical Synopsis if available) 

30-May-2019	<a href="#">Personal Health Summary</a>	HELEN FLYNN
02-May-2019	<a href="#">Advance Care Planning Document</a>	HELEN FLYNN

# Accessing My Health Record via Provider Portal

The screenshot displays the My Health Record Provider Portal interface. At the top, the Australian Government and Australian Digital Health Agency logos are on the left, and the user's name 'JESSY Manjunath' and login details are on the right. The main header shows the patient's name 'FLYNN, HELEN G', DOB '26-Jan-1969 (50 Years)', and Sex 'Female'. A 'Close Record' button is visible. Below the header, a navigation bar includes links for 'Health Record Overview', 'Clinical Documents', 'Medicine Records', 'Consumer Documents', 'Child Development', 'Medicare Records', and 'Advance Care Planning'. The 'Clinical Documents' menu is open, showing a list of document types with counts: Diagnostic Imaging Reports (22), Discharge Summary (21), e-Referral (21), Event Summary (18), Pathology Reports (51), Pharmacist Shared Medicines List (0), Shared Health Summary (16), and Specialist Letter (8). The main content area features a 'Print' button and a section titled 'Allergies & Adverse Reactions and Medicines Information'. Below this, a section titled 'Documents since the last Shared Health Summary' lists available documents, including a 'Personal Health Summary' dated 30-May-2019 for HELEN FLYNN. The footer includes the Australian Government and Australian Digital Health Agency logos, and the My Health Record logo.

Australian Government  
Australian Digital Health Agency

Welcome: JESSY Manjunath  
You last logged in on 04-Jun-2019 at 01:43:28 PM (AEST)

HELP LOG OUT

FLYNN, HELEN G  
DOB: 26-Jan-1969 (50 Years) Sex: Female  
Enter Access Code Close Record

Health Record Overview Clinical Documents Medicine Records Consumer Documents Child Development Medicare Records Advance Care Planning

Health Record Overview

Advance care

This is not a consult the in the Australian

Documents since the last Shared Health Summary

This section lists key documents uploaded to this record since the last Shared Health Summary, such as discharge summaries. Other documents, such as prescriptions, can be accessed through the other links provided.

74 Documents available on the My Health Record since the last Shared Health Summary

Show Event Summaries Only (with Clinical Synopsis if available)

30-May-2019 Personal Health Summary HELEN FLYNN

Australian Government  
Australian Digital Health Agency

My Health Record

# Benefits of accessing a Patient's My Health Record via the Provider Portal

## Improved access to information

- Reduced time chasing latest list of aged care consumers' comorbidities
- Reduced time determining last scripts filled by resident whilst in the community
- Ability for Pharmacist to conduct a medicine reconciliation within the facility (RMMR) or in the home (HMR)
- Ability for community care staff, allied health or nursing staff to easily determine treatment required post specialist appointments
- Timely access to hospital discharge summaries



# Who is using the My Health Record in the ACT?

General Practices

Community Pharmacies

ACT Health

- The Canberra Hospital and Health Services
- The Calvary Public Hospital
- University of Canberra Hospital

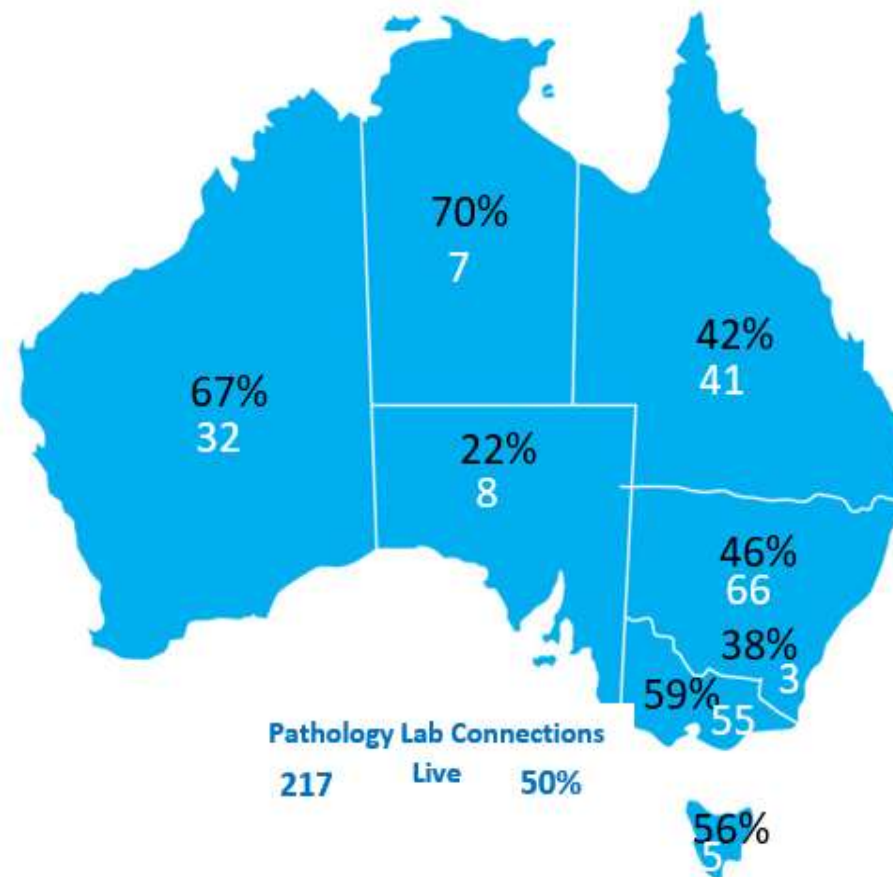
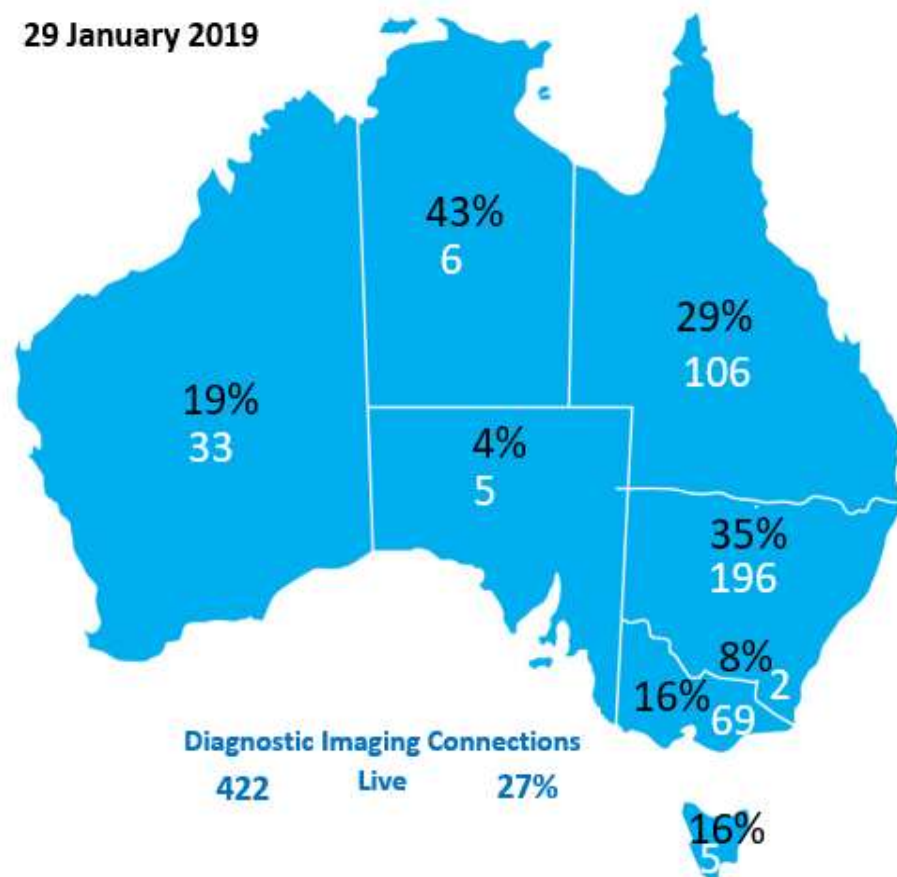
National Capital Private Hospital

A small number of medical specialists and allied health practitioners

My Health Record

# Diagnostic sector 'connections'

29 January 2019



Not all 'connected' labs are uploading at this stage.

See <https://www.myhealthrecord.gov.au/about/who-is-using-digital-health/diagnostic-imaging-and-pathology-providers-uploading-my-health>

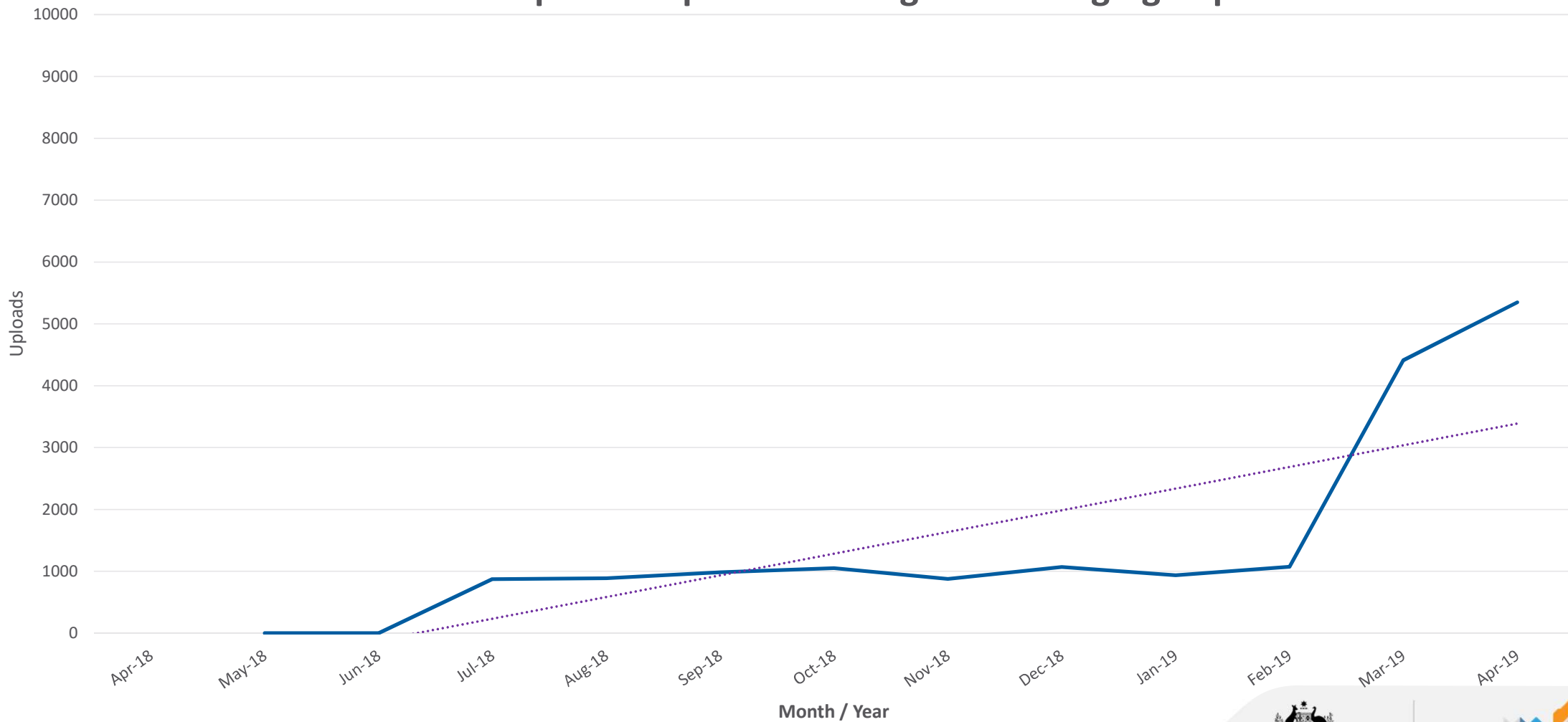
## ACT Diagnostic sector connections

	ACT
<b>Diagnostic Imaging</b>	
Public	The Canberra Hospital and University of Canberra Hospital are uploading diagnostic reports.
Private	0/21 Connected
<b>Pathology</b>	
Public	The Canberra Hospital and University of Canberra Hospital are uploading diagnostic reports.
Private	1/5 labs connected but not uploading at this stage.

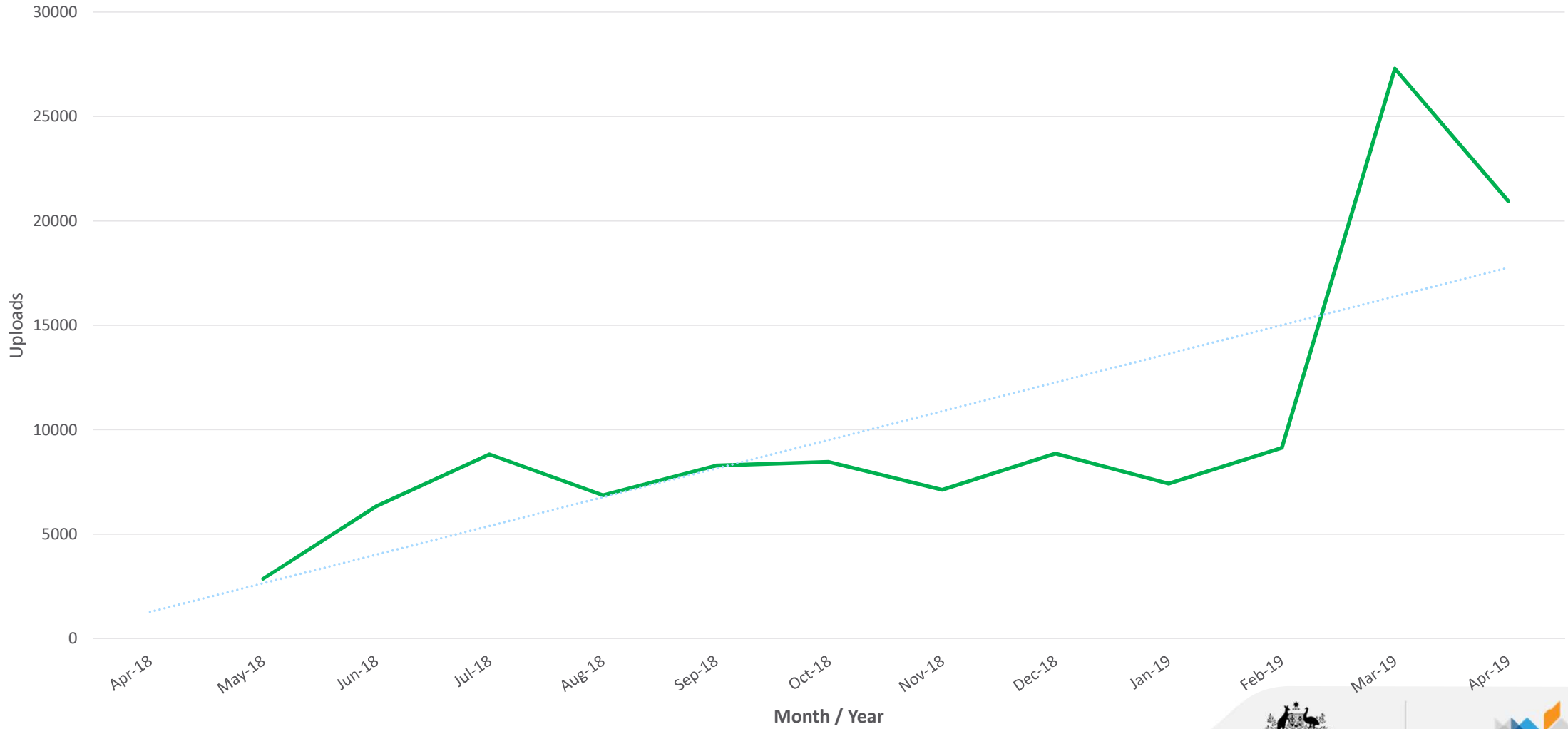
Where possible GP and specialist practices are encouraged to adopt electronic ordering of diagnostic tests.

Note a paper request will be printed to enable the patient to select provider of choice.

## ACT Public Hospitals - Uploads of Diagnostic Imaging Reports



# ACT Public Hospitals - Uploads of Pathology Reports





# Pathology and Diagnostic Imaging reports: view and consent

Pathology and diagnostic imaging reports requested by you or copied to you will still be sent directly to you via usual process

- Now, consumers and any healthcare professional involved in their care will be also able to access the reports via their My Health Record, wherever and whenever they need it
- Healthcare professionals will be available to view reports immediately as uploaded to My Health Record
- Reports will not be made visible to consumers via their My Health Record for **seven days**. This delay allows clinicians time to interpret the results and action follow up with the patient.

s, Chol, Trig, HDL, LDL (s); Glucose <Fasting> (s); Hb  
J-Albumin: First morning

Do not send to My Health Record ☒

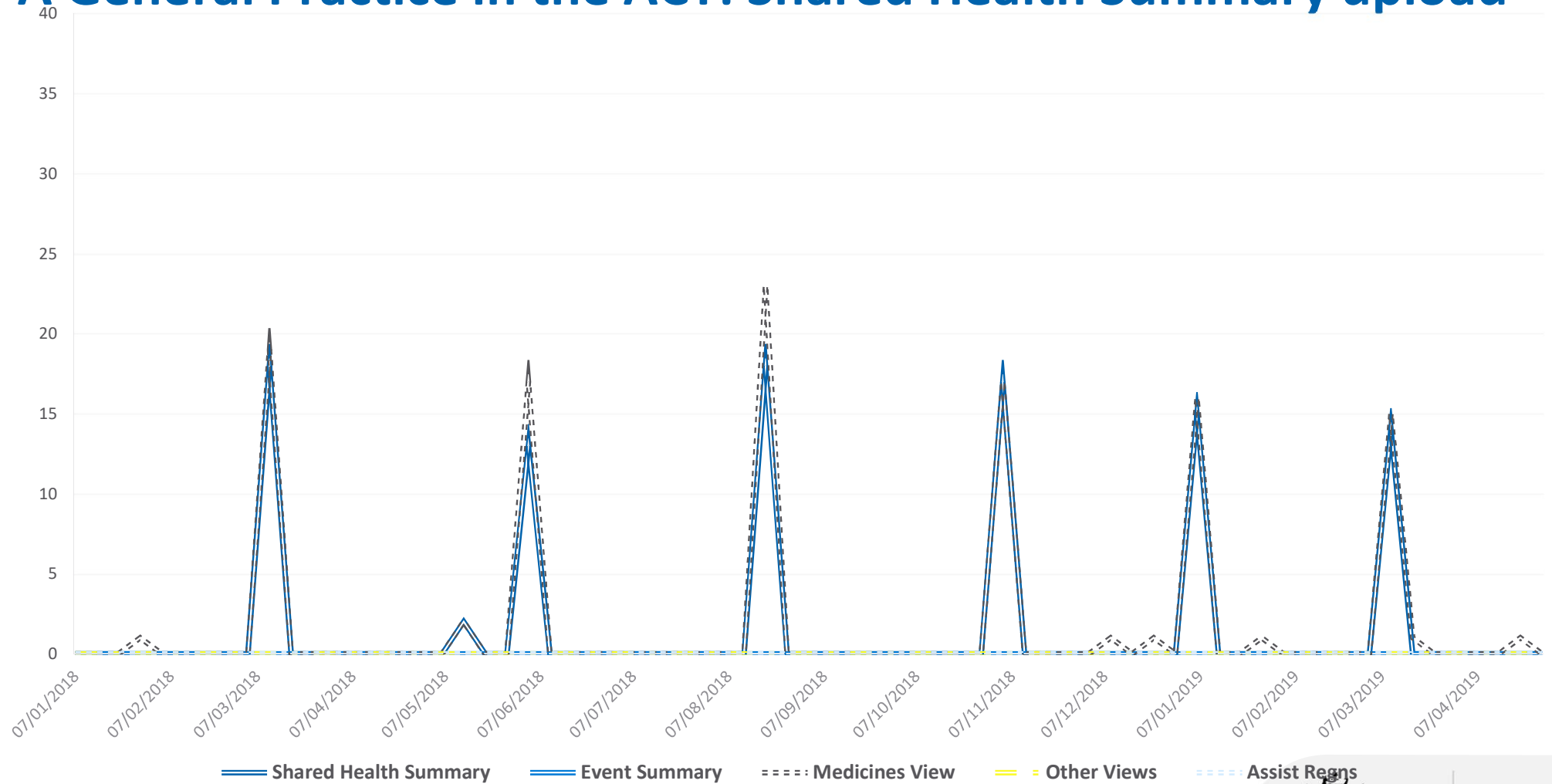
BP003928-651927723

PERSON COLLECTING SPECIMEN(S) TO COMPLETE:  
I certify that the blood specimen(s) accompanying this request  
was drawn from the patient named above, and I established the  
identity of the patient by direct enquiry and/or by inspection of the  
wrist band, and that I labelled the specimen immediately upon the  
blood being drawn.

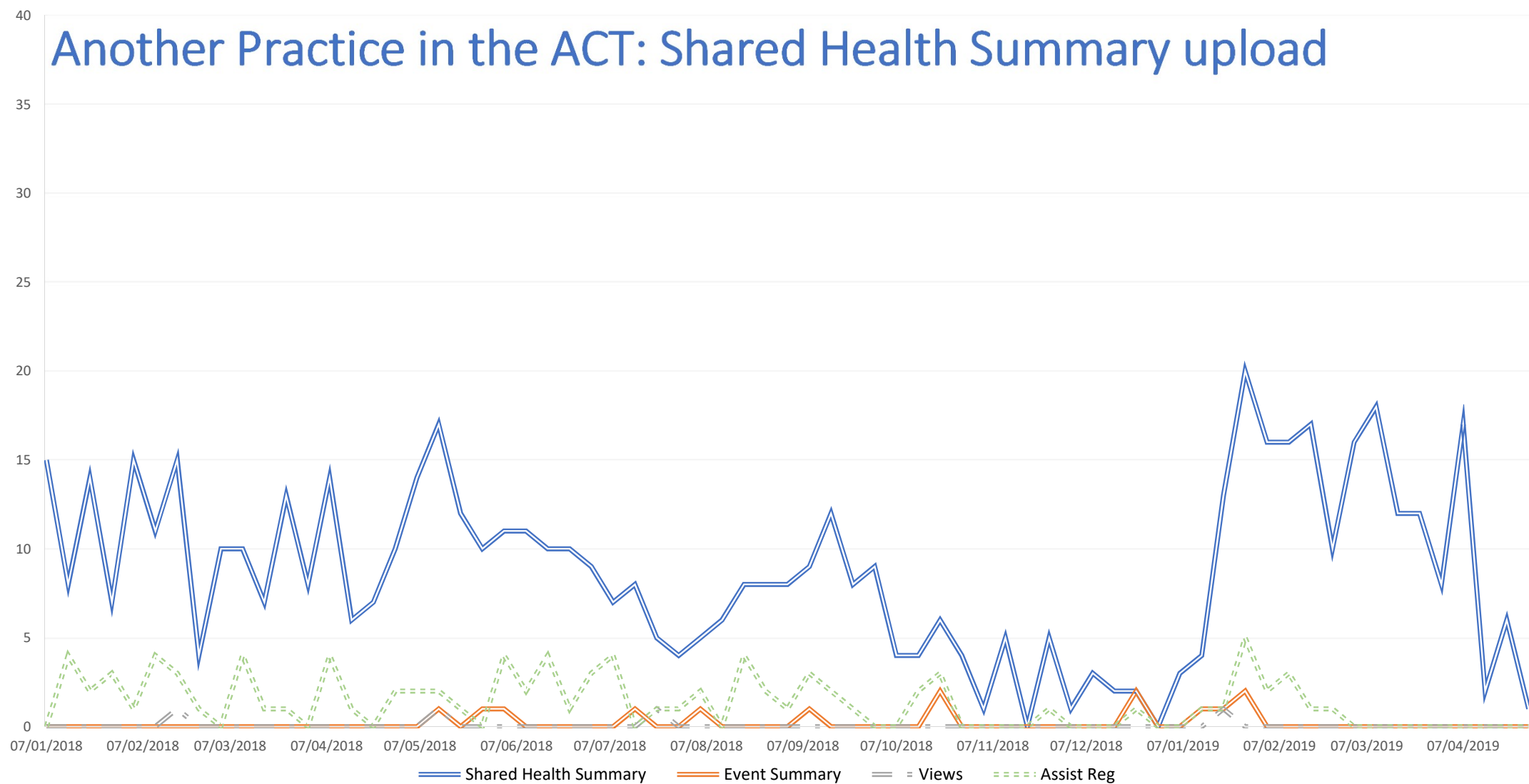
PRIVATE AND  
CONFIDENTIAL

REQUESTING DOCTOR'S SIGNATURE AND  
Name: 06/11/2017  
Address:

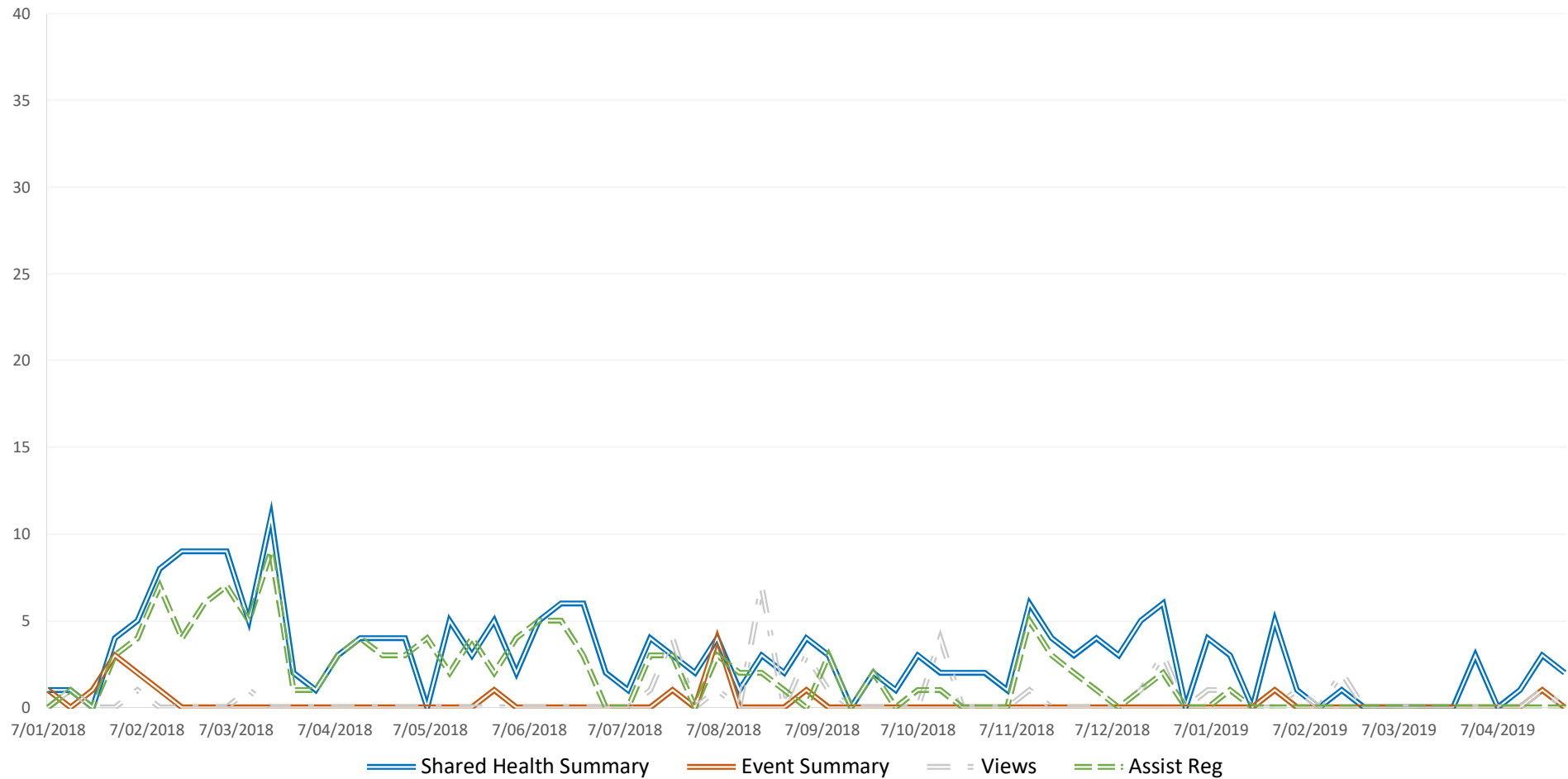
# A General Practice in the ACT: Shared Health Summary upload



# Another Practice in the ACT: Shared Health Summary upload



## This Practice has built their Shared Health Summary upload into their workflow



# Agency Initiatives to foster Meaningful Use

## **New My Health Record education and adoption activity to educate healthcare providers and consumers.**

- General Practices have received packs over the last few weeks with the latest information about My Health Record. The packs are part of a new education and adoption activity by the Agency and include consumer brochures, posters, privacy and other fact sheets to display within their practice.
- These materials were researched and created in consultation with healthcare providers and include the benefits of My Health Record and how consumers can access and set access controls in their record.



# Practice Workflow

## Practice Manager Roles



MHR staff training
Development and adherence to MHR policies and procedures
Risk assessment
Ensuring clinical software version is current
Ensuring security updates are current
Meeting ePIP requirements (accredited practices)
Monitoring certificate expiry dates
Registering the practice for MHR
Maintaining healthcare provider HPI-Is in clinical software and retiring users from the clinical software upon leaving the practice
Ensuring privacy and security is maintained in the practice e.g. clinical software passwords are regularly changed and sufficiently complex, screensavers are used and deactivated using a username and password
If holding position of OMO, and leaving the practice, ensure that you have nominated a new OMO prior to leaving

## Receptionist Roles



IHI validation
Patient demographic details check
Assisted registration (where required)
MHR information resource

## RO (Responsible Officer)



Existing definition
---------------------

## OMO (Organisational Maintenance Officer)



Existing definition
---------------------

## Practice Nurse Roles



Viewing clinical information in MHR
Uploading Shared Health Summaries* and Event Summaries to MHR
Ensuring a high quality of data in clinical software
Ensuring patient privacy and security is maintained e.g. clinical software password is regularly changed and sufficiently complex, screensaver is used and deactivated by entering their username and password

\* RNs only

## Aboriginal Health Worker



Same as Practice Nurse
------------------------

## GP Roles



Viewing clinical information in MHR
Uploading Shared Health Summaries, Event Summaries and Prescribing records to MHR
Downloading information from MHR into clinical software
Ensuring a high quality of data in clinical software
Obtaining patient consent to upload to MHR <sup>#</sup>
Secure messaging
Ensuring patient privacy and security is maintained e.g. clinical software password is regularly changed and sufficiently complex, screensaver is used and deactivated by entering their username and password
<sup>#</sup> obtaining patient consent is considered best practice

(May, 2019)

# Practice Workflow Scenario Adult, Primary Care

## Today:

Trish to have a 49yo health check on 2<sup>nd</sup> March 2019



## Background:

Previously ill two weeks ago, got Antibiotics from an Afterhours Dr



## Plans:

Moving to a warmer climate



## Receptionist Roles



Greets patient

Informs patient this is a MHR clinic

Checks IHI and personal details

Provides MHR resources to patient (eg setting privacy controls)

## Practice Nurse Roles



Prolonged health assessment (707 – approx \$268.80)

Established initial assessment

Looks up MBS data to determine if existing care plan

Identified seen by another healthcare provider for infection. Previous practice didn't upload an Event Summary (ES)

Patient unable to recall medication

Checks medicine view in MHR Dispense record – found Oxacillin

## GP Roles



Reviews practice nurse information

Recommends exercise and diet plan

Reviews pathology in MHR

Update medications

Updates clinical history

Uploads SHS as requested by patient

**Scenario:** Patient “Trish” existing client, female 49yo, overweight



Australian Government  
Australian Digital Health Agency



My Health Record

# Upcoming webinar events

## Connecting your practice to My Health Record

This interactive webinar for healthcare providers will provide you with the necessary tools and knowledge for how you and your practice can connect to the My Health Record.

- Presenter: Australian Digital Health Agency
- Date & Time: 1.00 - 2.00pm (AEST time) on Wednesday 5th June 2019
- Where: Online (join via your computer - register beforehand)
- Registration  
link: <https://login.redbackconferencing.com.au/landers/page/da66b2>

## Anecdote from a Dentist



**Dr Murray Thomas, Dentist**

*Chisholm ACT, Member Australian Dental Association NSW*



*“I found using portal straight forward and easy. I find the up-to-date medicines information particularly useful when treating patients who are taking several medicines for chronic disease management.”*



Improvements  
in patient  
outcomes

# Upcoming webinar events

## Enabling the clinical use of My Health Record in Pharmacy

This interactive national accredited webinar for pharmacists is designed to improve understanding of My Health Record benefits, features and functionality, describe the processes involved in implementing and adopting My Health Record as part of clinical workflow, and describe how to utilise My Health Record to benefit patient care

- Date & Time: 7.00 - 9.00pm (AEST time) on Wednesday 19th June 2019
- Presenter: Australian Digital Health Agency
- Where: Online (join via your computer - register beforehand. Registrations close 24 hours prior to the event)
- Registration

link: <https://login.redbackconferencing.com.au/landers/page/972508>



# Upcoming webinar events

## My Health Record for Practice Nurses - Improving continuity of care for your patients

This interactive webinar for healthcare providers will provide you with the necessary tools and knowledge to use the My Health Record.

- Date & Time: 1.00 - 2.00pm (AEST) on Wednesday 26th June 2019
- Presenter: Australian Digital Health Agency
- Where: Online (join via your computer - register beforehand. Registrations close 24 hours prior to the event)
- Registration

link: <https://login.redbackconferencing.com.au/landers/page/31e2ae>

# My Health Record Education and Adoption (next phase)

The advertising encourages Australians to have conversations with their doctors and other healthcare providers to start using and viewing their My Health Record within the clinical setting. The advertising also promotes training and resources for healthcare providers in using My Health Record.

- Some of the advertising includes 30-second videos and posters in 2,858 healthcare locations – GP waiting rooms, hospital, pathology, radiology and pharmacy locations.  
This activity will run across regional radio, digital advertising (social media and Google), Aboriginal and Torres Strait Islander radio and press, and will be translated in up to 7 languages (Arabic, Italian, Greek, Mandarin, Cantonese, Vietnamese, Korean) across press and digital.
- The Agency will also promote the My Health Record through digital posters and self-service terminal screensavers at all Medicare and Centrelink locations from June 2019 onwards.

**a digital advertising campaign has commenced & runs to end of June 2019**



**Australian Government**  
**Australian Digital Health Agency**

---

# My Health Record Expansion

Dr Amandeep Hansra  
Senior Clinical Reference Lead

---



My Health Record



**Australian Government**

---

**Australian Digital Health Agency**



My Health Record



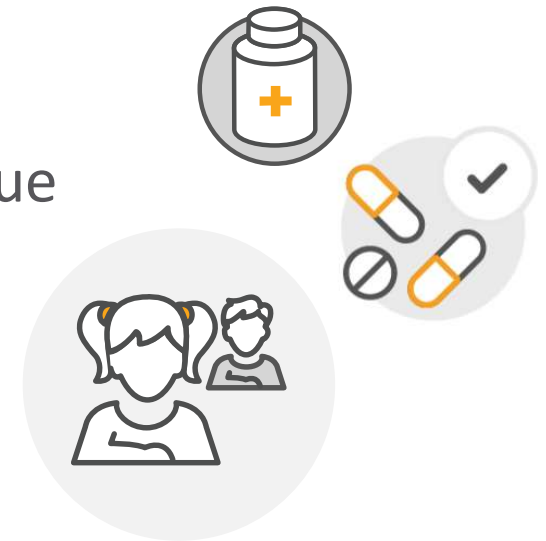
**Australian Government**  
Australian Digital Health Agency



My Health Record

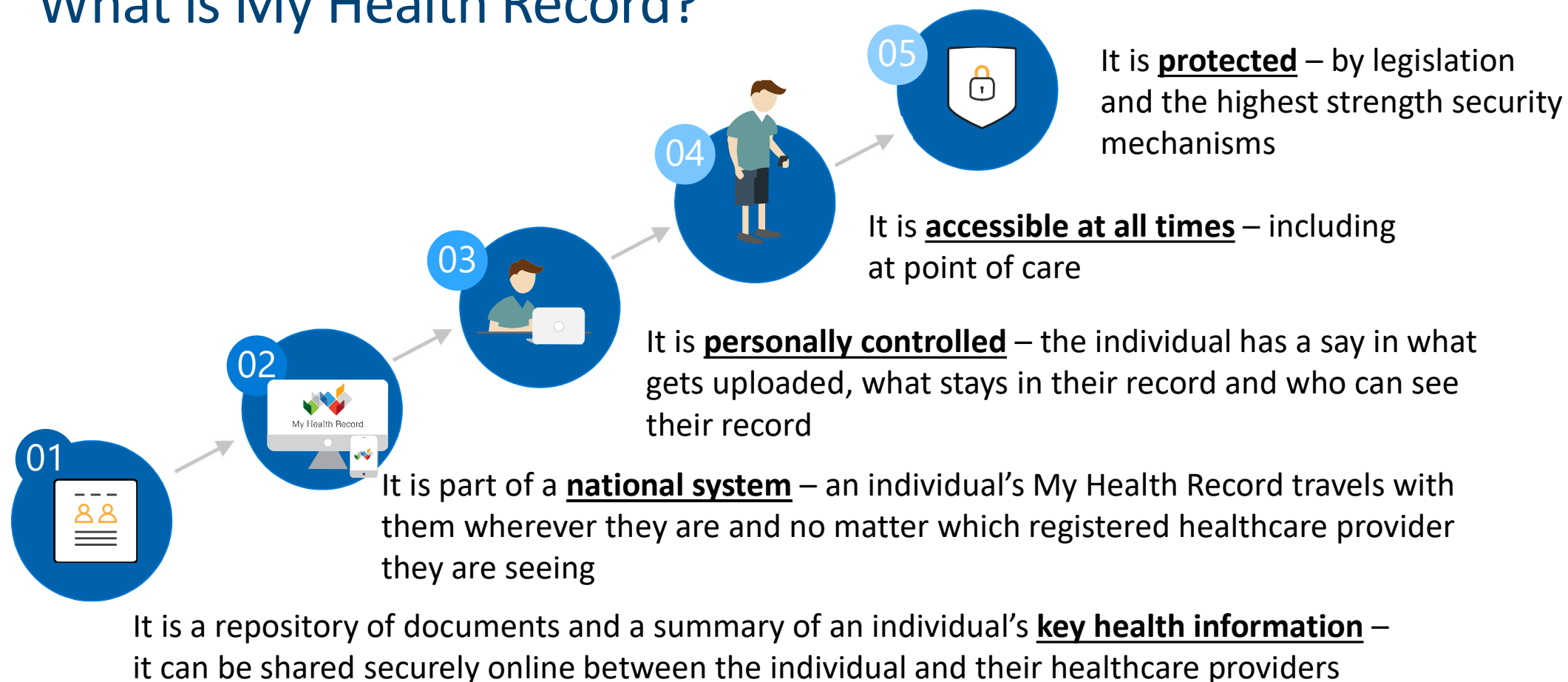
# The current state

- 250,000 hospital admissions annually from medication errors costing \$1.4 billion
- 400,000 additional presentations to ED are likely due to medication-related problems
- 50% of this harm is preventable
- Over 90% of patients have at least one medication related problem post-discharge from hospital



Medicine Safety: Take Care 2019, Page 4, Pharmaceutical Society of Australia  
<https://www.psa.org.au/wp-content/uploads/2019/01/PSA-Medicine-Safety-Report.pdf>

# What is My Health Record?





## Provider Documents

Shared Health Summaries

Discharge Summaries

Pathology reports

Diagnostic Imaging

Event Summaries

Prescription &  
Dispense reports

Specialist Letters & eReferrals

## Document types



## DHS/Medicare Documents

MBS & PBS information

Organ Donor & Immunisation  
Register

## Consumer Documents

Personal Health Summary

Personal Health Notes

Advance Care Planning  
Documents &  
Custodian Details

Emergency Contacts

Childhood development

# My Health Record Statistics

as at 28 April 2019



Australian Government  
Australian Digital Health Agency



Consumer Statistics



## 90.1% National Participation Rate

State	Participation Rate*
ACT	86.7%
NSW	90.2%
NT	93.6%
QLD	91.2%
SA	89.3%
TAS	90.3%
VIC	89.3%
WA	90.4%

\*Participation rate is the number of people who chose not to opt out as a percentage of the number of people eligible for Medicare as at 31 January 2019

Provider Organisation Statistics



## 15,700 Healthcare provider organisations registered

Organisation Type*	
General Practice Organisations	7,060
Public Hospitals and Health Services	832
Private Hospitals and Clinics	187
Pharmacies	4,700
Aged Care Residential Services	232
Pathology and Diagnostic Imaging Services	97
Other categories of healthcare providers including Allied Health	2,630

\*Organisation type based on Healthcare Provider Organisation (HPI-O) data, except that Public Hospital and Health Service registrations are reported by jurisdictions. Number of organisations with a cancelled registration are no longer reported, as they cannot interact with the MHR system.  
All organisation registration counts are rounded to three significant figures; therefore, some totals may not correspond with the sum of the separate counts.

My Health Record Usage



### Clinical Documents 17 million

Shared Health Summary	2.6 million
Discharge Summary	3 million
Event Summary	920,000
Specialist Letter	120,000
eReferral Note	130
Pathology Reports	8.6 million
Diagnostic Imaging Report	1.7 million



### Prescription and Dispense Documents 43 million

Prescription Documents	24 million
Dispense Documents	18 million



### Consumer Documents 220,000

Consumer Entered Health Summary	140,000
Consumer Entered Notes	50,000
Advance Care Directive Custodian Report	21,000
Advance Care Planning Document	4,300



### Medicare Documents 1.0 billion



Australian Immunisation Register	3.8 million
Australian Organ Donor Register	870,000
Medicare/DVA Benefits Report	580 million
Pharmaceutical Benefits Report	410 million

All document counts are rounded to two significant figures; therefore, some totals may not correspond with the sum of the separate counts.



## Enhancing not replacing

My Health Record is not meant to replace direct communication between healthcare providers. It is another source of health information that you may not have otherwise been able to access.



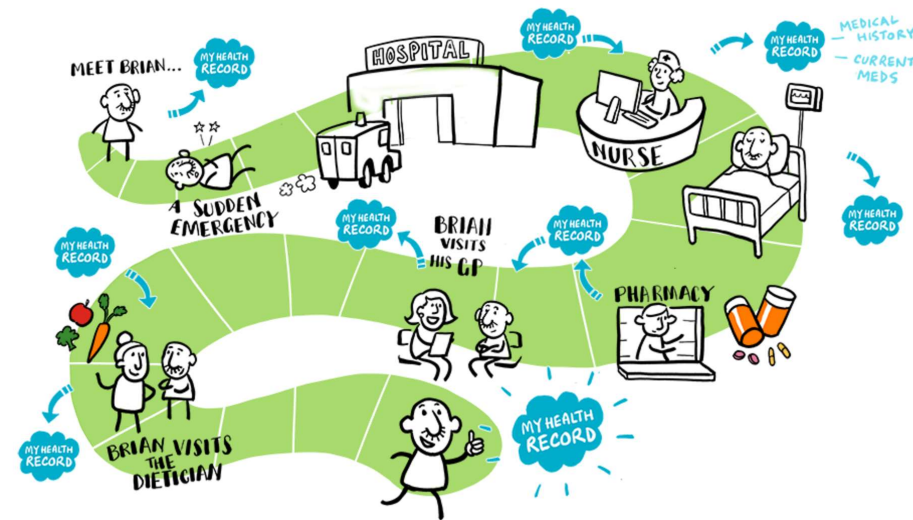
# How can I use the My Health Record?

## 1. Through conformant software

- view and download information through clinical software you are already using
- *upload* information from your software

## 2. National Provider Portal

- view and download information





---

When do you view the My Health Record?

---

When do you upload to the My Health Record?



**Australian Government**  
**Australian Digital Health Agency**

---

# Use Pharmacists Shared Medicines List PSML

---

David Traylen  
ACT PHN Digital Health Engagement and Training



My Health Record



# Clinical Information Systems – PSML in Meds View

**Available medicines in this My Health Record - sorted by Date**  
4 Jun 2018

**VIJAY ENGINEER** DoB 25 Sep 1958 (59y) SEX Male IHI 8003 6088 3334 9780

[Allergies and Adverse Reactions](#)  
Animals, NewAllergy, Pollen, Bee Sting, Penicillin, Morphine, Tramadol

[Medicines Preview](#)  
15-Jul-2016 to 30-May-2018 (5 days ago)

[Shared Health Summary](#)  
10-Jun-2017 (12 months ago)  
Author: Own  
[Own organisation](#)

[Discharge Summary](#)  
05-May-2018 (4 weeks ago)  
Author: Own  
[Own organisation](#)  
tel: (07) 9999 8888  
fax: 0499 999 999  
[More recent than the Shared Health Summary](#)

[\[Back to top\]](#) [\[<\] First](#) [\[<<\] Previous](#) [\[Help\]](#)

**Medicines Preview - Latest Documents, Dispenses, Prescriptions - sorted by descending event date.**  
15-Jul-2016 to 30-May-2018 (5 days ago)

Source/Author	Date	Medicine - Active Ingredient(s)	Medicine - Brand	Directions
Patient-entered information	30-May-2018 (5 days ago)		Ventolin	100 metered doses for Asthma
<a href="#">Discharge Summary</a> by <a href="#">Own organisation</a>	05-May-2018 (4 weeks ago)	active	Amlodipine (Norvasc (Amlodipine) 10mg)	One tablet daily
		active	Atenolol (Tenormin 50mg)	One tablet daily
		active	Clopidogrel and Aspirin (CoPlavix 75 mg/100 mg)	One tablet daily
		active	Insulin Aspart Protamine Suspension (Novomix 30 Penfill, 3ml 100IU/ml injection)	Twice daily with meals for IDDM
		active	Irbesartan (Karvea 300mg)	One tablet daily for Angina
		active	Metformin Hydrochloride (Metformin 1g tablet)	One tablet twice daily
		active	Metoprolol Tartrate (Betaloc 50mg)	One tablet twice daily
		cancelled	<b>CEASED: Nurofen 400mg (Reason: Reason for Change not stated.)</b>	One or two tablets prn
		active	Tadalafil (Cialis 10 mg tablet, 4)	As directed
		active	Varenicline (Champix Tablet 1mg)	One tablet twice daily
<a href="#">Pharmacist Shared Medicines List</a> by <a href="#">Own organisation</a>	1018 (3 months ago)		Return to your software's My Health Record document list to open other earlier specialist letters not listed here. This document does not allow for a preview of medicines information. Click <a href="#">here</a> to view the source document.	
<a href="#">e-Referral</a> by <a href="#">Own organisation</a>	15-Jun-2017 (12 months ago)		Return to your software's My Health Record document list to open other earlier e-Referrals not listed here. This document does not allow for a preview of medicines information. Click <a href="#">here</a> to view the source document.	



PSML Link



Australian Government  
Australian Digital Health Agency



My Health Record

# National Provider Portal – PSML in Meds View

Available Medicines Information

Print

Allergies & Adverse Reactions  
8 items found

Medicines Preview  
Documents found

Latest Shared Health Summary  
29-Jan-2018 (7 months ago)

Latest Discharge Summary  
05-May-2018 (4 months ago)

SOURCE/AUTHOR	DATE ^	MEDICINE – ACTIVE INGREDIENT(S) ⇅	MEDICINE – BRAND	DIRECTIONS
Discharge Summary Accessing Hospital	05-May-2018 (4 months ago) active		AMetformin hydrochloride 500mg tablet	One tablet twice daily for insulin dependent diabetes mellitus-NIL
Discharge Summary Accessing Hospital	05-May-2018 (4 months ago) active		Frusemide (Lasix 40mg)	One tablet twice daily for CCF
Discharge Summary Accessing Hospital	05-May-2018 (4 months ago) active		Perindopril with Indapamide Hemihydrate (Coversyl Plus)	One tablet daily for Hypertension, CCF
e-Referral Accessing Hospital	04-May-2018 (4 months ago)		This document does not allow for a preview of medicines information. Click <a href="#">here</a> to view the source document.	
Pharmacist Shared Medicines List Accessing Hospital	05-May-2018 (4 months ago)		This document does not allow for a preview of medicines information. Click <a href="#">here</a> to view the source document.	



# National Consumer Portal – PSML in Meds View

[Record Home](#) [Documents](#) [Privacy & Access](#) [Profile & Settings](#) [Search](#) [Help](#)

## Medicines Preview

### Information on Medicines Preview

The medicines information presented on this section is sourced from health information uploaded by healthcare providers and patient-entered information.  
To view, add or update patient-entered medicines, go to [Personal Health Summary](#).

Show Documents

Authorized By

From

All document types

All Authors

Last 2 years

Source or Author	Date	Medicine - Active Ingredient(s)	Medicine - Brand	Dose/Directions
<a href="#">Discharge Summary</a> <a href="#">ANUSHA Hospital - Emerging Hospital</a>	24-May-2018 (7 months ago)			This document does not allow for a preview of medicines information. Click <a href="#">here</a> to view the source document.
<a href="#">Shared Health Summary</a> <a href="#">ANUSHA Hospital - Emerging Hospital</a>	24-May-2018 (7 months ago)			This document does not allow for a preview of medicines information. Click <a href="#">here</a> to view the source document.
<a href="#">Pharmacist Shared Medicines List</a> <a href="#">ANUSHA Hospital - Emerging Hospital</a>	08-Feb-2018 (10 months ago)			This document does not allow for a preview of medicines information. Click <a href="#">here</a> to view the source document.

PSML Link

## PSML (pdf rendered) in View

[illegible]

---

# Training

## Accessing the Training on Demand Portal

---

# On Demand Software Environment





Currently presenting Give Control

Stop Presenting

Mr Caleb Derrington

File Open Request Clinical View Utilities My Health Record Help

Family members: Mr Caleb Derrington Jump Open

Name: Caleb Derrington D.O.B.: 15/06/1933 Age: 85 yrs Sex: Male 3m 14s Finalise visit My Health Record  
 Address: 4 Old Tennerfield Road Paddys Flat 2632 Phone: Mobile: 0455555555 Work:  
 Medicare No: 2950790712 - 1 Record No.: Pension No.: Comment:  
 Occupation: Retired Railway Worker Tobacco: Ex heavy smoker Alcohol: Elite sports: Ethnicity: Non-Aboriginal/Torres Strait Islander  
 Blood Group: Advance Health Directive:

Allergies / Adverse Drug Reactions:

Reactions:

Item	Reaction	Severity
Penicillin	Urticaria	Moderate

Notifications:

Type	Due	Reason
Preventive health	05/12/2018	Influenza vaccination should be considered
Preventive health	05/12/2018	Vaccination against shingles should be considered
Preventive health	05/12/2018	A Dementia Risk Assessment should be considered
Preventive health	05/12/2018	A Health Assessment should be considered

Fact Sheets

Preventive Health

Actions

Reminders

Expand Collapse

Mr Caleb Derrington

Today's notes

Past visits

Current Rx

- Actonel 30mg Tablet 1 Once a week
- Avanza 45mg Tablet 1 In the evening
- Avapro HCT 300/12.5 300mg,12.5mg 1 Daily
- Crestor 20mg Tablet 1 Daily
- Madopar 200mg,50mg Tablet 1 Three times a day
- Monodur 120mg Tablet 1 Daily

Past history

- Active
- 10/2008 Hypertension
- 02/2009 Osteoporosis
- 03/2009 Memory loss
- 10/2010 Bilateral Cataract

Add Edit Delete Print Run all checks

Script date: 5/12/2018

Tick the boxes of the items that you want to print

Items in red have been calculated to have been fully used

Select all

Select red

Prescription and Dispense View

Drug name	Strength	Dose	Quantity	Rpts.	Script type	Long term	Last script	Approval No.	Subst.	Reg. 24	First script	Reason for prescription
<input checked="" type="checkbox"/> Actonel 30mg Tablet	30mg	1 Once a week	28	1	PBS	Yes	//		Yes	No	06/12/2017	Osteoporosis
<input checked="" type="checkbox"/> Avanza 45mg Tablet	45mg	1 In the evening	30	5	Non-PBS	Yes	//		Yes	No	06/12/2017	Depression
<input checked="" type="checkbox"/> Avapro HCT 300/12.5 300mg,12.5mg 1 Daily	300mg,12.5mg	1 Daily	30	5	PBS	Yes	//		Yes	No	10/12/2014	Hypertension
<input checked="" type="checkbox"/> Crestor 20mg Tablet	20mg	1 Daily	30	5	PBS	Yes	//		Yes	No	10/12/2014	Hyperlipidaemia
<input checked="" type="checkbox"/> Madopar 200mg,50mg Tablet	200mg,50mg	1 Three times a day	100	5	PBS	Yes	//		Yes	No	10/12/2014	Parkinson's disease
<input checked="" type="checkbox"/> Monodur 120mg Tablet	120mg	1 Daily	30	5	PBS	Yes	//		Yes	No	10/12/2014	Ischaemic heart disease

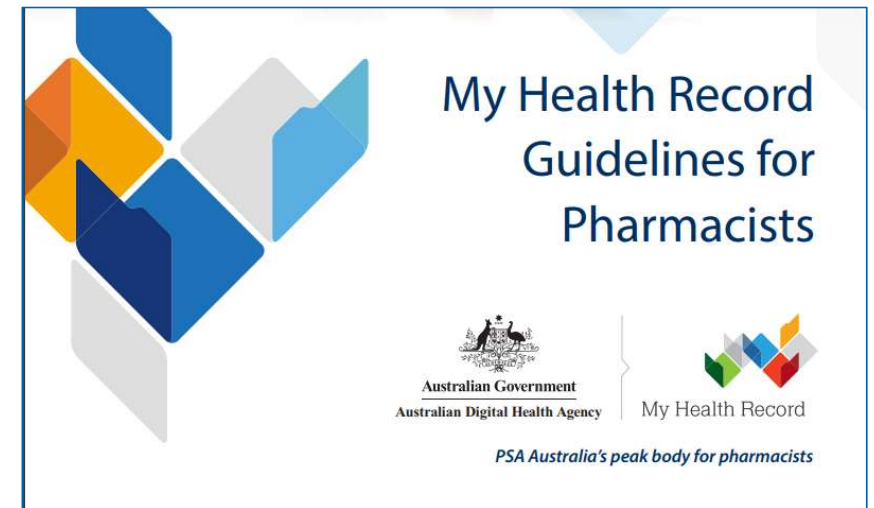
Currently logged in: Dr Terrance Walker (Main surgery)

Wednesday 05/12/2018 10:02:38 AM

Software Education <https://www.myhealthrecord.gov.au/for-healthcare-professionals>

10:02 AM  
5/12/2018

# Resources .....



---

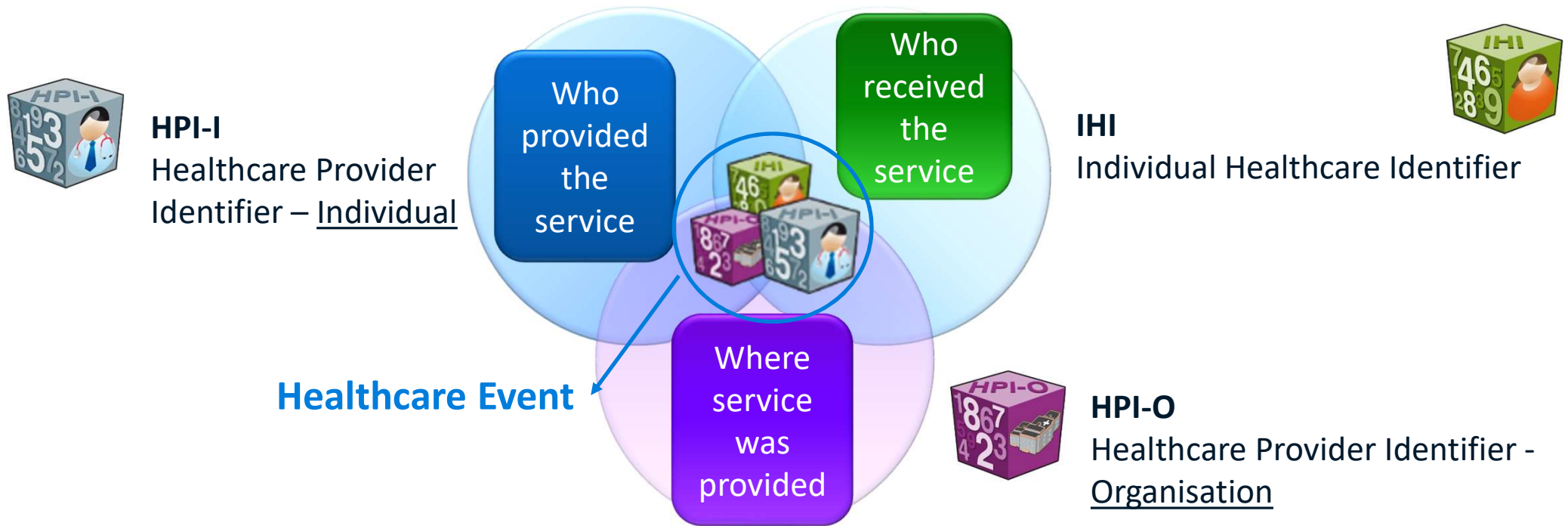
# Privacy and security of My Health Record

---



# Digital Health Foundations

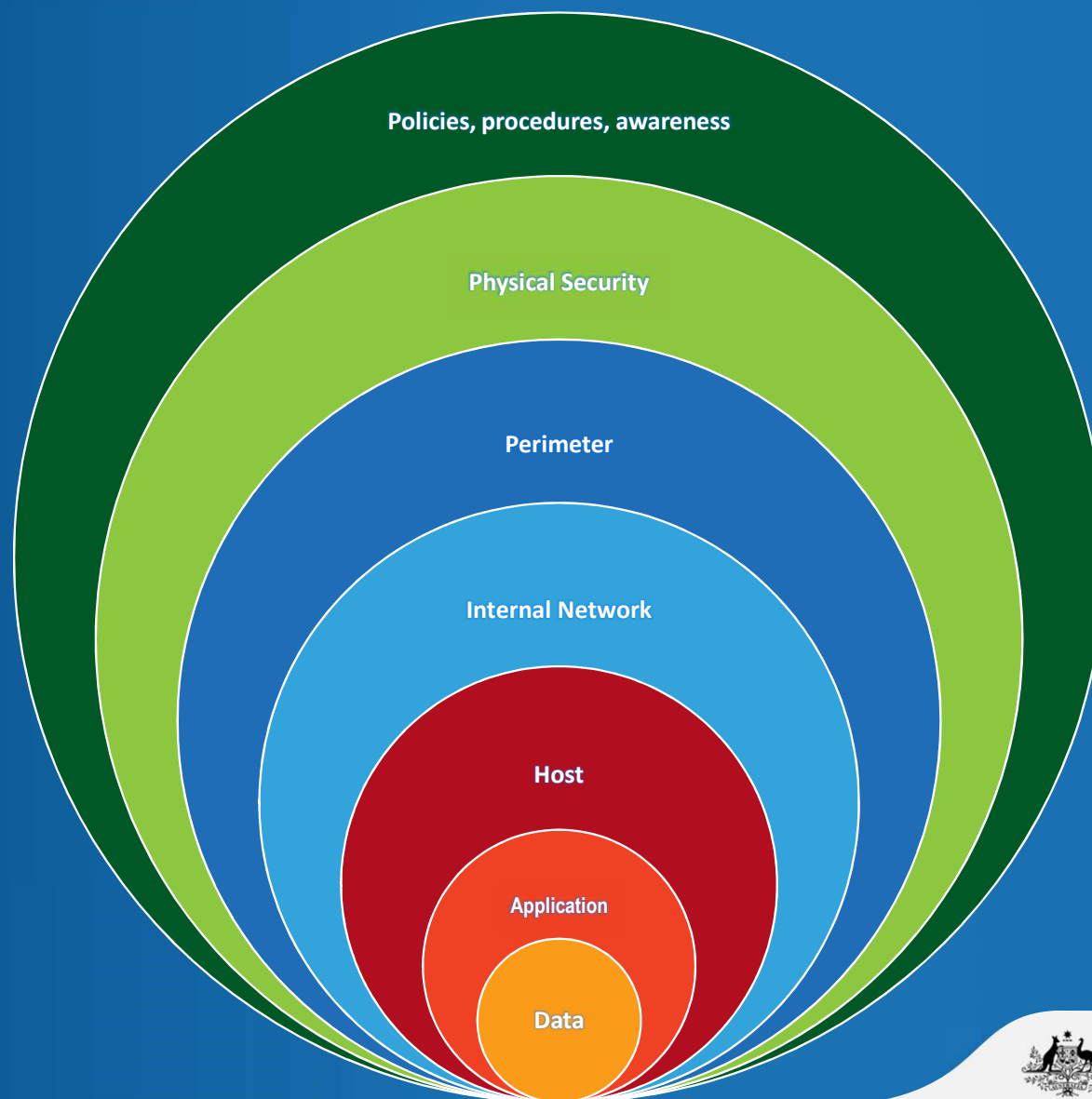
The right health information for the right individual at the point of care



A record can only be accessed by authorised employees within registered healthcare provider organisations

# Defence in Depth

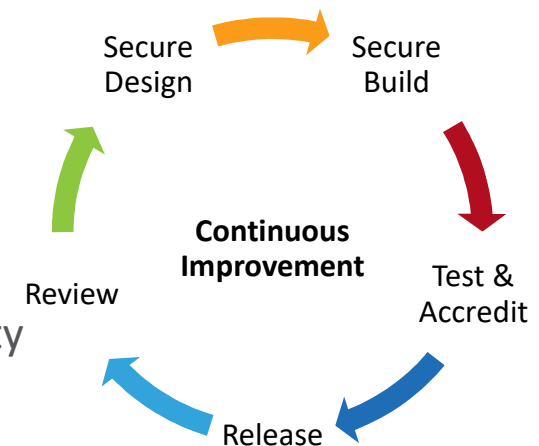
A layered approach to security provides robust protection for our sensitive health data



## Security Assurance

Security assurance activities are undertaken to ensure the security of the My Health Record system is adequately maintained, including:

- **Accreditation** in accordance with the Australian Government Information Security Manual (ISM) and Protective Security Policy Framework (PSPF). Including assessment by an independent IRAP\* assessor.
- **Threat and risk assessments** to independently audit the effectiveness of security controls.
- Regular **penetration testing**, to understand and monitor security threats, risks and vulnerabilities.
- **Pre-release testing and technical reviews** to identify and rectify any security vulnerabilities, prior to release of new My Health Record system functionality.
- **Security clearances** – ensuring personnel involved with management of the My Health Record system have a baseline security clearance, granted by the Australian Government Security Vetting Agency.
- **Information Security Policy** and associated security procedures and plans.



\*IRAP: InfoSec Registered Assessors Program (managed by Australian Signals Directorate)



# Security Operations

## The Digital Health Cyber Security Centre

- ✓ continually monitors the system for evidence of unauthorised access.
- ✓ utilises specialist security real-time monitoring tools, configured and tuned to automatically detect events of interest or 'notable events'.
- ✓ regularly reviews and updates the defined events of interest, based on its knowledge of the likely threats to the My Health Record.

### Examples of 'notable events'

Overseas access  
by consumers  
and healthcare  
providers

Multiple failed  
logins from the  
same computer

Multiple logins  
within a short  
period of time

Logins to  
the same record  
from multiple  
computers at the  
same time

High transaction  
rate for a given  
healthcare  
provider

Certain instances  
of after hours  
access and  
all instances of  
emergency access



# Digital Health Security in your Organisation



People



Process



Technology

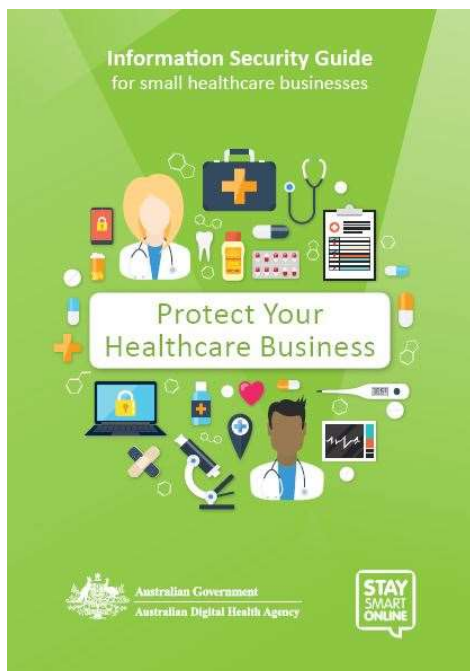


Australian Government  
Australian Digital Health Agency



My Health Record

# Simple Steps for Healthcare Businesses



The Australian Digital Health Agency has released the 'Information Security Guide for Small Healthcare Businesses'.

The guide provides simple guidance for non-technical health professionals regarding:

- privacy
- passwords
- software updates
- back-ups
- staff security awareness.

## Manage your certificates

Did you know that your NASH PKI certificate expires 2 years from the date of issue? Do you know how to renew your NASH PKI certificate?

For further information and to learn how to renew your NASH PKI certificate, please visit [Medicare - Manage your certificates web page](#).

---

The My Health Record system operates under the  
*My Health Records Act 2012* and *The Privacy Act 1988*.

The Acts establish:

- The role and functions of the system
    - A registration framework
    - A privacy framework
-

## How patient consent works in My Health Record

Providers who have a legitimate reason to access the system (e.g. provide care to a patient) are authorised to do so subject to the patient's access controls.

### Authority to access

A provider is authorised by law to view a My Health Record without seeking consent each time, if:

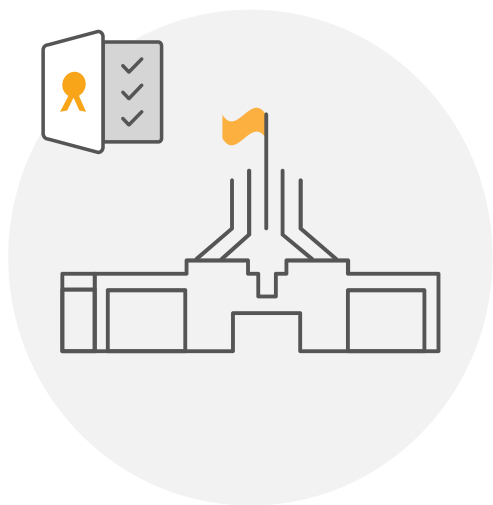
1. The provider is permitted by the organisation to access the My Health Record
2. The provider is accessing in order to provide healthcare to the patient
3. The patient has not restricted access

### Authority to upload

A provider is authorised by law to upload clinical documents without gaining consent of the patient each time.

A patient may instruct you that a particular clinical document not be uploaded. If they do it can not be uploaded

# My Health Record legislation highlights



1. A person's record will be deleted when they opt out
2. Access by insurers and employers is prohibited
3. Increased penalties for misuse of information
4. Law enforcement agencies will need a court or similar order to access a record
5. Parents will be removed as authorised representatives when a child turns 14
6. Strengthened protections for people at risk of family and domestic violence
7. Government agencies involved in managing the My Health Record system
8. Use of My Health Record data for research purposes

# Consumer control of the My Health Record

✓ Individuals control who has access to their My Health Record:



They can **restrict access to their record** by establishing a code (RAC) that will mean only organisations given the code can access any part of their My Health Record



They can choose to **restrict access to specific documents** in their My Health Record by establishing a code (LDAC).



All instances of access to My Health Record are **monitored and logged**



They can subscribe to **SMS or email alerts** that report in real time when a new health provider organisation accesses their My Health Record



In an emergency, a clinician can exercise a **'break glass'** facility – but instances are monitored and logged.



Australian Government  
Australian Digital Health Agency

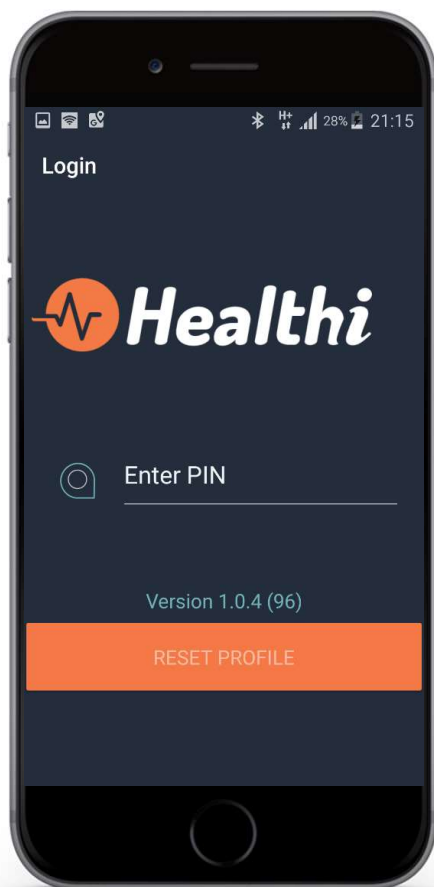


My Health Record



# Apps that are authorised to connect to My Health Record

Individuals can interact with their My Health Record using a number of mobile apps:



**HealthEngine**

HealthEngine Pty Ltd



**HealthNow**

Telstra Health



**Healthi**

Chamonix Health  
Solutions Pty Ltd



**My Child's  
eHealth Record**

The Australian Digital  
Health Agency

---

# Q & A

---



# Contact us

Help Centre 6287 8031 or 6287 8028

Email [digitalhealth@chnact.org.au](mailto:digitalhealth@chnact.org.au)

Website [www.chnact.org.au](http://www.chnact.org.au)