

# Australian Capital Territory - Core Funding 2019/20 - 2023/24 Activity Summary View



## CF - 1000 - Innovative Primary Care Workforce Models - Allied Health in General Practice



### Activity Metadata

#### Applicable Schedule \*

Core Funding

#### Activity Prefix \*

CF

#### Activity Number \*

1000

#### Activity Title \*

Innovative Primary Care Workforce Models - Allied Health in General Practice

#### Existing, Modified or New Activity \*

Modified



### Activity Priorities and Description

#### Program Key Priority Area \*

Workforce

#### Other Program Key Priority Area Description

#### Aim of Activity \*

The aim of this activity is to build the experience and confidence of general practice staff to implement collaborative care models with allied health, to support multidisciplinary care for patients with chronic and complex health.

#### Description of Activity \*

ACT PHN has been commissioning the Pharmacists in General Practice Program across 8 general practices. The results and evaluation from this pilot have demonstrated positive outcomes in:

- Patient care including quality use of medicines
- Patient health outcomes
- Collaborative care

Following the evaluation, ACT PHN will continue this activity with a focus on collaborative care. This will include:

- Additional planning to examine opportunities to expand this collaborative care model to other allied health professionals
- Scope new models inclusive of social workers, psychologists, physiologists, dieticians, occupational therapists, and exercise physiologists in addition to pharmacists
- Pilot expanded program through an EOI process for general practice

### Needs Assessment Priorities \*

#### Needs Assessment

ACT PHN Needs Assessment Update 2019/20-2020/21

#### Priorities

Priority	Page reference
Enabling a high performing primary care sector	22
Prevention and Management of Chronic Conditions	17
Access to multidisciplinary and team-based care	17
Support for primary care workforce to manage chronic disease	17
Inadequate access to primary health services and multidisciplinary care	19
Medication Management	19



### Activity Demographics

#### Target Population Cohort

Patients of participating ACT general practices with chronic and complex conditions.

#### In Scope AOD Treatment Type \*

#### Indigenous Specific \*

No

#### Indigenous Specific Comments

#### Coverage

##### Whole Region

Yes

SA3 Name	SA3 Code
Tuggeranong	80107
Canberra East	80103
Belconnen	80101



## Activity Consultation and Collaboration

### Consultation

Consultation has been and will continue to be carried out with

- ACT PHN's General Practice Advisory Council
- ACT PHN's Clinical Council
- Canberra Health Services
- ACT Health, particularly the Office of the Chief Allied Health Officer

### Collaboration

Throughout this activity ACT PHN will continue to collaborate with

- ACT Health, particularly the Office of the Chief Allied Health Officer
- Universities
- Professional bodies

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## Activity Milestone Details/Duration

### Activity Start Date

30/06/2021

### Activity End Date

29/06/2023

### Service Delivery Start Date

01/01/2022

### Service Delivery End Date

30/06/2023

### Other Relevant Milestones

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## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No  
Continuing Service Provider / Contract Extension: No  
Direct Engagement: No  
Open Tender: No  
Expression Of Interest (EOI): Yes  
Other Approach (please provide details): No

**Is this activity being co-designed?**

No

**Is this activity the result of a previous co-design process?**

No

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

No

**Has this activity previously been co-commissioned or joint-commissioned?**

No

**Decommissioning**

No

**Decommissioning details?**

**Co-design or co-commissioning comments**



## Summary of activity changes for Department

### Activity Status

Ready for Submission



## CF - 2000 - In-reach services for priority populations



### Activity Metadata

**Applicable Schedule \***

Core Funding

**Activity Prefix \***

CF

**Activity Number \***

2000

**Activity Title \***

In-reach services for priority populations

**Existing, Modified or New Activity \***

Existing



### Activity Priorities and Description

**Program Key Priority Area \***

Other (please provide details)

**Other Program Key Priority Area Description**

CHN priority populations

**Aim of Activity \***

The aim of this activity is to provide access and links to primary health care services for vulnerable people who are often characterised by poor access and low engagement with primary health care services.

ACT PHN Needs Assessment identifies an ongoing need for in reach primary health care services to enable accessible and appropriate care to vulnerable people within the ACT, with identified target populations being people exiting the prison system, people living in supported accommodation and people at risk of homelessness.

**Description of Activity \***

In/out reach services are those that are delivered directly to the targeted community and may be effective in linking vulnerable groups to mainstream health care.

The core elements of an 'in-reach' service are:

- 'in-reach' to a place that is already frequented by the target group on a regular basis and that is considered trustworthy, safe and non-threatening by the client group
- filling a void i.e. adding value and not duplicating similar services
- acting as a first access point for vulnerable people who do not have access to a trusted primary care home in the ACT
- facilitation of client transition back into mainstream general practice, in the local area.

## Needs Assessment Priorities \*

### Needs Assessment

ACT PHN Needs Assessment Update 2019/20-2020/21

#### Priorities

Priority	Page reference
Access to and quality of care for at-risk populations	22
Inclusive and responsive care	22
ATOD assessment and harm reduction in primary care	10
Social Determinants of Health	10
Affordability of services	3
Health literacy including awareness, navigation of services, and confidence in seeking and participating in health	3



## Activity Demographics

### Target Population Cohort

Priority populations (those exiting prison; those with mental illness; those affected by the harms caused by alcohol and other drugs; people who are homeless; those with a disability etc.)

### In Scope AOD Treatment Type \*

### Indigenous Specific \*

No

### Indigenous Specific Comments

### Coverage

#### Whole Region

Yes



## Activity Consultation and Collaboration

### Consultation

A scoping study was undertaken to outline the possible options for expansion of the successful in/out reach model of primary health care service provision to further locations and for other vulnerable population groups in the ACT. Key informant interviews (including Smith Family, Uniting Care Kippax, St Vincent de Paul, Headspace, ATODA, ACT Health, ACT Community Services (Housing) were undertaken face to face or by telephone to identify any possible locations that would be suitable for engagement with vulnerable groups of people in the ACT.

#### **Collaboration**

Clinical services are provided through partnership with a local service provider. ACT PHN also collaborates with ACT Health.

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### **Activity Milestone Details/Duration**

#### **Activity Start Date**

#### **Activity End Date**

#### **Service Delivery Start Date**

#### **Service Delivery End Date**

#### **Other Relevant Milestones**

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### **Activity Commissioning**

**Please identify your intended procurement approach for commissioning services under this activity:**

**Not Yet Known:** No

**Continuing Service Provider / Contract Extension:** Yes

**Direct Engagement:** No

**Open Tender:** No

**Expression Of Interest (EOI):** No

**Other Approach (please provide details):** No

**Is this activity being co-designed?**

No

**Is this activity the result of a previous co-design process?**

No

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

No

**Has this activity previously been co-commissioned or joint-commissioned?**



No

**Decommissioning**

No

**Decommissioning details?**

N/A

**Co-design or co-commissioning comments**

N/A

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**Summary of activity changes for Department**

**Activity Status**

Ready for Submission



## CF - 3000 - Innovative multidisciplinary trauma informed care



### Activity Metadata

#### Applicable Schedule \*

Core Funding

#### Activity Prefix \*

CF

#### Activity Number \*

3000

#### Activity Title \*

Innovative multidisciplinary trauma informed care

#### Existing, Modified or New Activity \*

Existing



### Activity Priorities and Description

#### Program Key Priority Area \*

Other (please provide details)

#### Other Program Key Priority Area Description

At-risk populations

#### Aim of Activity \*

The aim of this activity is to deliver a multidisciplinary model of care that supports the developmental needs, physical health, and mental health of children that have experienced trauma.

#### Description of Activity \*

In 2019-2020, ACTPHN undertook a robust co-design and consultation process to explore several models of multidisciplinary care focusing on:

- Children and families that have experienced trauma and
- Social prescribing

Of the two co-design processes, the Multidisciplinary Model of Care was determined to be more feasible and sustainable under existing funding arrangements. An open tender process was undertaken to identify a suitable provider. Under this activity, the multidisciplinary team includes:

- Occupational and speech therapist
- Child and family mental health clinicians
- Family workers

They will provide a comprehensive package of supports to children and families that have experienced trauma. This will include

shared assessment, care planning, and a range of individual and group-based supports for the children and their families.

This service will receive targeted referrals from GPs, paediatricians, and other health and community professionals.

- This service is also partially funded through the After Hours funding schedule to ensure access in the after hours periods including evenings, weekends, and through telephone based support

## Needs Assessment Priorities \*

### Needs Assessment

ACT PHN Needs Assessment Update 2019/20-2020/21

#### Priorities

Priority	Page reference
Whole-of-person care	13
Early intervention in life, illness, and episode	13
Access to and quality of care for at-risk populations	22
Inclusive and responsive care	22
Social Determinants of Health	10
Integrations of services and systems	3
Access to multidisciplinary and team-based care	17
Inadequate access to primary health services and multidisciplinary care	19



## Activity Demographics

### Target Population Cohort

Children that have experienced trauma and their families.

### In Scope AOD Treatment Type \*

### Indigenous Specific \*

No

### Indigenous Specific Comments

### Coverage

#### Whole Region

Yes



## Activity Consultation and Collaboration

### Consultation

A robust co-design process was undertaken with primary health professionals, paediatricians, community service providers, educators, and people with lived experience. This included a 2 day planning workshop, a set of focus groups, and individual interviews to develop:

- A set of foundational guiding principles
- A set of service components
- An outcomes framework

### Collaboration

ACT PHN will continue to collaborate with the commissioned service provider, ACT Health and ACT Community Services Directorate in the delivery of this program to ensure integration with other complimentary services.



## Activity Milestone Details/Duration

### Activity Start Date

### Activity End Date

29/06/2022

### Service Delivery Start Date

### Service Delivery End Date

### Other Relevant Milestones



## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

**Not Yet Known:** No

**Continuing Service Provider / Contract Extension:** Yes

**Direct Engagement:** No

**Open Tender:** No

**Expression Of Interest (EOI):** No

**Other Approach (please provide details):** No

Is this activity being co-designed?

No

**Is this activity the result of a previous co-design process?**

Yes

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

No

**Has this activity previously been co-commissioned or joint-commissioned?**

No

**Decommissioning**

No

**Decommissioning details?**

N/A

**Co-design or co-commissioning comments**

A robust co-design process was undertaken with primary health professionals, paediatricians, community service providers, educators, and people with lived experience. This included a 2 day planning workshop, a set of focus groups, and individual interviews to develop:

- A set of foundational guiding principles
- A set of service components
- An outcomes framework



## Summary of activity changes for Department

### Activity Status

Ready for Submission



## CF - 4000 - Older Person's Health



### Activity Metadata

#### Applicable Schedule \*

Core Funding

#### Activity Prefix \*

CF

#### Activity Number \*

4000

#### Activity Title \*

Older Person's Health

#### Existing, Modified or New Activity \*

Existing



### Activity Priorities and Description

#### Program Key Priority Area \*

Aged Care

#### Other Program Key Priority Area Description

#### Aim of Activity \*

The aim of this activity is to improve the health outcomes and access to care for older Australians in the community.

#### Description of Activity \*

ACT PHN will undertake a deep-dive needs assessment focusing on the health of older people and partner with local stakeholders to co-design community-based, interdisciplinary models of care to address identified needs that may include:

- Shared care: Developing and delivering a shared model of care between primary care providers and specialists (i.e. Geriatricians)
- In-reach primary care and allied health services to RACFs
- Integrated mental and physical health services

Under this activity we will:

- Develop a service model
- Partner with general practice and allied health
- Training and support to General Practice sites
- Evaluate the program over a 12-18 month period

Capacity for this activity will be increased through the MH-CV19 - 1900 - COVID - Older Person's Mental Health funding and also COVID-3000-Allied Health in RACFs

## Needs Assessment Priorities \*

### Needs Assessment

ACT PHN Needs Assessment Update 2019/20-2020/21

#### Priorities

Priority	Page reference
Whole-of-person care	13
Early assessment, diagnosis and care planning	3
Preventable use of ED and hospitalisation	3
Prevention and Management of Chronic Conditions	17
Access to multidisciplinary and team-based care	17
Integration of aged care and health services	19
Supporting the aged care and health workforce	19



## Activity Demographics

### Target Population Cohort

People over the age of 65 years.

### In Scope AOD Treatment Type \*

### Indigenous Specific \*

No

### Indigenous Specific Comments

### Coverage

#### Whole Region

Yes



## Activity Consultation and Collaboration

### Consultation



ACT PHN has consulted with and will continue to consult our 3 main advisory groups which include general practice, allied health, specialist, community sector and consumer representation:

- General Practice Advisory Council
- Community Advisory Council
- ACT Clinical Council

### Collaboration

ACT PHN intends to partner with local primary care providers (GPs, allied health) and local RACFs in the delivery of a service model.



## Activity Milestone Details/Duration

### Activity Start Date

### Activity End Date

29/06/2023

### Service Delivery Start Date

### Service Delivery End Date

### Other Relevant Milestones



## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

**Not Yet Known:** Yes

**Continuing Service Provider / Contract Extension:** No

**Direct Engagement:** No

**Open Tender:** No

**Expression Of Interest (EOI):** No

**Other Approach (please provide details):** No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

**Decommissioning**

No

**Decommissioning details?**

N/A

**Co-design or co-commissioning comments**

ACT PHN will utilise co-design principles and methods to plan and implement this activity.

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**Summary of activity changes for Department**

**Activity Status**

Ready for Submission



## COVID - 1000 - COVID-19 Primary Care Response



### Activity Metadata

**Applicable Schedule \***

Core Funding

**Activity Prefix \***

COVID

**Activity Number \***

1000

**Activity Title \***

COVID-19 Primary Care Response

**Existing, Modified or New Activity \***

Modified

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### Activity Priorities and Description

**Program Key Priority Area \***

**Other Program Key Priority Area Description**

**Aim of Activity \***

**Description of Activity \***

**Needs Assessment Priorities \***

**Needs Assessment**

**Priorities**

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## Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type \*

Indigenous Specific \*

Indigenous Specific Comments

Coverage

Whole Region



## Activity Consultation and Collaboration

Consultation

Collaboration



## Activity Milestone Details/Duration

Activity Start Date

Activity End Date

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No  
Continuing Service Provider / Contract Extension: No  
Direct Engagement: No  
Open Tender: No  
Expression Of Interest (EOI): No  
Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



## Summary of activity changes for Department

### Activity Status

Ready for Submission



## COVID - 1000 - Respiratory Clinics and Workforce/Primary Care Response



### Activity Metadata

**Applicable Schedule \***

Core Funding

**Activity Prefix \***

COVID

**Activity Number \***

1000

**Activity Title \***

Respiratory Clinics and Workforce/Primary Care Response

**Existing, Modified or New Activity \***

Modified

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### Activity Priorities and Description

**Program Key Priority Area \***

**Other Program Key Priority Area Description**

**Aim of Activity \***

**Description of Activity \***

**Needs Assessment Priorities \***

**Needs Assessment**

**Priorities**

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## Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type \*

Indigenous Specific \*

Indigenous Specific Comments

Coverage

Whole Region



## Activity Consultation and Collaboration

Consultation

Collaboration



## Activity Milestone Details/Duration

Activity Start Date

Activity End Date

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones





## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No  
Continuing Service Provider / Contract Extension: No  
Direct Engagement: No  
Open Tender: No  
Expression Of Interest (EOI): No  
Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



## Summary of activity changes for Department

### Activity Status

Ready for Submission



## COVID - 3000 - COVID - Allied Health in RACFs



### Activity Metadata

**Applicable Schedule \***

Core Funding

**Activity Prefix \***

COVID

**Activity Number \***

3000

**Activity Title \***

COVID - Allied Health in RACFs

**Existing, Modified or New Activity \***

New Activity

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### Activity Priorities and Description

**Program Key Priority Area \***

**Other Program Key Priority Area Description**

**Aim of Activity \***

**Description of Activity \***

**Needs Assessment Priorities \***

**Needs Assessment**

**Priorities**

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## Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type \*

Indigenous Specific \*

Indigenous Specific Comments

Coverage

Whole Region



## Activity Consultation and Collaboration

Consultation

Collaboration



## Activity Milestone Details/Duration

Activity Start Date

Activity End Date

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No  
Continuing Service Provider / Contract Extension: No  
Direct Engagement: No  
Open Tender: No  
Expression Of Interest (EOI): No  
Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



## Summary of activity changes for Department

### Activity Status

Ready for Submission



## HSI - 1000 - HealthPathways



### Activity Metadata

#### Applicable Schedule \*

Core Funding

#### Activity Prefix \*

HSI

#### Activity Number \*

1000

#### Activity Title \*

HealthPathways

#### Existing, Modified or New Activity \*

Existing



### Activity Priorities and Description

#### Program Key Priority Area \*

Population Health

#### Other Program Key Priority Area Description

#### Aim of Activity \*

The overarching aim of HealthPathways is to enable a more connected health system that delivers the right health care to the right patient at the right time by:

- improving systems to support efficient and effective patient management across the whole health sector.
- improving referrals and transition of care pathways between health care providers

#### Description of Activity \*

The ACT PHN implemented a HealthPathways program in partnership with SouthEastern NSW PHN, ACT Health and SNSW Local Health District (SNSWLHD). The project initially 'went live' in April 2015.

This activity involves the development and promotion of integrated patient care pathways through HealthPathways. The activity is supported by a high-level governance committee made up of major stakeholders and has a team composed of a cross border program manager, project coordinators, administrative supports, GP clinical editors and two GP clinical leads. The program team also includes a project coordinator employed by SNSWLHD to exclusively work with HealthPathways.

The HealthPathways activity produces an online tool for primary health care teams, to help guide patient assessment and management and appropriate referral to local specialist and allied health and community services.

Key activities include

- Consultation and co-design of pathways with SMEs, GPs, and stakeholders including consumers.
- Development and promotion of pathways that:
  - o Support high quality clinical care in the community
  - o Support transition from hospital/specialist services back to primary care
  - o Support high quality referrals to specialist care
- Development of Indigenous health pathways that promote information and resources to support culturally appropriate care
- Development of pathways that promote information and resources for CALD communities.
- Embedding health literacy concepts within HealthPathways

This year there will also be a specific focus on utilising HealthPathways to support the response to COVID-19 including:  
-Ensuring health professionals have access to up-to-date care pathways for assessment and management of COVID-19  
-Ensuring access to the latest infection control information  
-Supporting telehealth and pathways for usual care.

## Needs Assessment Priorities \*

### Needs Assessment

ACT PHN Needs Assessment Update 2019/20-2020/21

#### Priorities

Priority	Page reference
Enabling a high performing primary care sector	22
Early assessment, diagnosis and care planning	3
Integrations of services and systems	3



## Activity Demographics

### Target Population Cohort

Health Professionals in the ACT PHN region and Southern NSW

### In Scope AOD Treatment Type \*

### Indigenous Specific \*

No

### Indigenous Specific Comments

### Coverage

#### Whole Region

Yes





## Activity Consultation and Collaboration

### Consultation

Clinical and referral pathways are developed in consultation with local general practitioners, hospital and community health clinicians and other professionals involved in local patient care and support services. Consultation is conducted either one on one or via Clinical Working Group meetings. ACT PHN consults with ACT and Southern NSW consumers and discusses proposed pathways at the quarterly HealthPathways Governance Committee meetings and have an agreement with Health Care Consumers Association (HCCA) to undergo regular review of the patient resources and information.

### Collaboration

HealthPathways is a joint initiative that is funded by four major stakeholders – ACT PHN, SE NSW PHN; ACT Health and SNSWLHD. Each of these organisations has a senior executive on the HealthPathways Governance Committee which also includes a consumer representative from SE NSW and a HCCA representative.



## Activity Milestone Details/Duration

### Activity Start Date

### Activity End Date

### Service Delivery Start Date

### Service Delivery End Date

### Other Relevant Milestones



## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

**Not Yet Known:** No

**Continuing Service Provider / Contract Extension:** Yes

**Direct Engagement:** No

**Open Tender:** No

**Expression Of Interest (EOI):** No

**Other Approach (please provide details):** No

Is this activity being co-designed?

No

**Is this activity the result of a previous co-design process?**

No

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

Yes

**Has this activity previously been co-commissioned or joint-commissioned?**

No

**Decommissioning**

No

**Decommissioning details?**

N/A

**Co-design or co-commissioning comments**

Health Pathways is funded across 4 partners that actively contribute to the delivery of the program from planning through to implementation and evaluation.



## Summary of activity changes for Department

### Activity Status

Ready for Submission



## HSI - 2000 - Primary Care Engagement: High performing primary care



### Activity Metadata

**Applicable Schedule \***

Core Funding

**Activity Prefix \***

HSI

**Activity Number \***

2000

**Activity Title \***

Primary Care Engagement: High performing primary care

**Existing, Modified or New Activity \***

Modified



### Activity Priorities and Description

**Program Key Priority Area \***

Workforce

**Other Program Key Priority Area Description****Aim of Activity \***

The aim of this activity is to support primary health care providers to deliver high quality care; build capacity and capability within general practice, improve integration of care, and foster the development of sustainable workforce and service delivery models to meet the future demand for primary health services.

**Description of Activity \***

ACT PHN undertakes a collaborative approach to supporting local primary care providers and building their capacity to provide evidence-based care. This includes a focus on quality improvement and supporting high-performing primary care through:

- Data-driven quality improvement projects
- Supporting the workforce through a range of initiatives including continuing professional development, interdisciplinary education opportunities, early career supports, and ongoing professional networking opportunities.
- Providing resources and information about business processes such as accreditation and digital health.

The activities delivered alongside general practice support their engagement in the QI PIP and ensure they are meeting their QI requirements.

## Needs Assessment Priorities \*

### Needs Assessment

ACT PHN Needs Assessment 2019/20-2020/21

#### Priorities

Priority	Page reference
Prevention and Management of Chronic Conditions	11
Support for primary care workforce to manage chronic disease	11
Preventable use of ED and hospitalisation	2
Digital health use among health care professionals	6
Enabling a high performing primary care sector	15



## Activity Demographics

### Target Population Cohort

Primary care service providers

### In Scope AOD Treatment Type \*

### Indigenous Specific \*

No

### Indigenous Specific Comments

### Coverage

#### Whole Region

Yes



## Activity Consultation and Collaboration

### Consultation

ACT PHN undertakes general consultation with practice staff via practice visits and at education events. We utilise the expertise within our General Practice Advisory Committee and Clinical Advisory Council to develop and refine ideas and help inform next steps in planning activities.

## Collaboration

Local universities, General Practice champions, local hospitals, specialists and other subject-matter experts are key stakeholders working collaboratively with the PHN to identify and support opportunities for primary care practitioners to further develop existing knowledge and skill-sets, as well as provide opportunities for development of new and innovative service delivery models better suited to complex and chronic conditions.



## Activity Milestone Details/Duration

### Activity Start Date

29/06/2015

### Activity End Date

28/06/2023

### Service Delivery Start Date

### Service Delivery End Date

### Other Relevant Milestones



## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): Yes

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

**Decommissioning details?**

N/A

**Co-design or co-commissioning comments**

N/A

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## Summary of activity changes for Department

### Activity Status

Ready for Submission



## HSI - 3000 - Population health planning and evaluation



### Activity Metadata

**Applicable Schedule \***

Core Funding

**Activity Prefix \***

HSI

**Activity Number \***

3000

**Activity Title \***

Population health planning and evaluation

**Existing, Modified or New Activity \***

Existing



### Activity Priorities and Description

**Program Key Priority Area \***

Population Health

**Other Program Key Priority Area Description****Aim of Activity \***

The aim of this activity is to undertake planning and evaluation activities including population health data analysis, consultation, and co-design to identify community health needs and effective solutions.

**Description of Activity \***

Through the Planning and Evaluation program, ACT PHN aims to improve the health and wellbeing of people in the ACT while addressing inequities among and between specific population groups and the needs of the most disadvantaged. It is used to identify health needs, risk and protective factors, service gaps and the effects of targeted interventions. The Planning and Evaluation program works across primary care, all contracted services, and integration partners to:

- Source and analyse data to provide information about the health status of the ACT population with a focus on primary health care and to identify the key health issues/needs and problems
- Identify the population groups or localities most affected and identify the social determinants at play and/or the health inequities present
- Assess the adequacy of present efforts to meet current and future needs
- Identify gaps in programs and services and opportunities to improve coordination and collaboration with general practice, other primary health care providers, and the acute sector.
- Develop innovative workforce models that improve the delivery of primary care



- Plan for primary health care services
- Monitor and evaluate contracted services to determine progress towards achieving expected outcomes.

## Needs Assessment Priorities \*

### Needs Assessment

ACT PHN Needs Assessment Update 2019/20-2020/21

#### Priorities

Priority	Page reference
Data and consultation	22



## Activity Demographics

### Target Population Cohort

#### In Scope AOD Treatment Type \*

#### Indigenous Specific \*

No

#### Indigenous Specific Comments

### Coverage

#### Whole Region

Yes



## Activity Consultation and Collaboration

### Consultation

ACT PHN undertakes a range of consultations for the annual needs assessment and targeted projects. This includes consultation with advisory councils, consumers, carers, health professionals and the local NGO sector. This is done through a range of mechanisms including surveys, interviews, workshops and ongoing engagement.

### Collaboration

ACT PHN collaborates with a range of stakeholders relevant to specific projects including ACT Health, Canberra Health Services, Calvary Hospital, and local universities to enable both planning and evaluation.



## Activity Milestone Details/Duration

**Activity Start Date**

**Activity End Date**

**Service Delivery Start Date**

**Service Delivery End Date**

**Other Relevant Milestones**



## Activity Commissioning

**Please identify your intended procurement approach for commissioning services under this activity:**

**Not Yet Known:** No

**Continuing Service Provider / Contract Extension:** No

**Direct Engagement:** No

**Open Tender:** No

**Expression Of Interest (EOI):** No

**Other Approach (please provide details):** Yes

**Is this activity being co-designed?**

Yes

**Is this activity the result of a previous co-design process?**

No

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

Yes

**Has this activity previously been co-commissioned or joint-commissioned?**

No

**Decommissioning**

No

**Decommissioning details?**

N/A

**Co-design or co-commissioning comments**

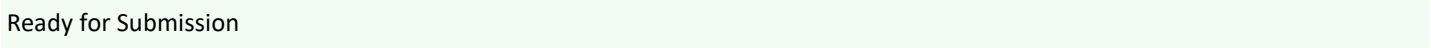
ACT PHN utilises a co-design approach for many of its planning & evaluation activities.



### Summary of activity changes for Department

**Activity Status**

Ready for Submission





## HSI - 4000 - Indigenous Health



### Activity Metadata

#### Applicable Schedule \*

Core Funding

#### Activity Prefix \*

HSI

#### Activity Number \*

4000

#### Activity Title \*

Indigenous Health

#### Existing, Modified or New Activity \*

Existing



### Activity Priorities and Description

#### Program Key Priority Area \*

Aboriginal and Torres Strait Islander Health

#### Other Program Key Priority Area Description

#### Aim of Activity \*

This activity aims to support and enable partnership and collaboration with Indigenous health partners to:

- Improve health outcomes for Indigenous peoples in the ACT
- Improve access to culturally appropriate care

#### Description of Activity \*

This activity will deliver on :

- 3 key focus areas- data, partnerships, and integration
- ongoing support to the local ACCHO around COVID-19 including infection control and the delivery of the GP Respiratory Clinic.

#### Data

ACT PHN will work closely with the local ACCHO and other stakeholders to:

- Co-design Indigenous health data sets
- Collect and utilise data to inform the planning and delivery of future services
- Support indigenous sovereignty

#### Partnerships

ACT PHN will build partnerships with Indigenous health organisations and stakeholders including ACT Health Indigenous Health team, the local ACCHO and other community-controlled organisations, and the ACT Elected Body to identify and address health needs through capacity building, workforce development, and service delivery.

#### Integration

ACT PHN will work with key stakeholders to ensure that the community has access to culturally appropriate care and that services are accessible and integrated. This will be done by:

- Developing and communicating care pathways
- Developing tailored and relevant communications and resources
- Collaborating and co-designing initiatives with the broader Indigenous community

In addition to these activity, ACT PHN will continue to support the Indigenous-specific GP Respiratory Clinic in the ACT through:

- Infection control support including PPE
- Communications
- Other support as required.

### Needs Assessment Priorities \*

#### Needs Assessment

ACT PHN Needs Assessment Update 2019/20-2020/21

#### Priorities

Priority	Page reference
Data and consultation	22
Access to culturally appropriate health services	6



### Activity Demographics

#### Target Population Cohort

Aboriginal and Torres Strait Islander peoples

#### In Scope AOD Treatment Type \*

#### Indigenous Specific \*

Yes

#### Indigenous Specific Comments

ACT PHN will work in partnership with local stakeholders including the ACCHO and other community controlled organisations and the ACT Elected Body.

#### Coverage

##### Whole Region

Yes



## Activity Consultation and Collaboration

### Consultation

ACT PHN will undertake consultation with the Aboriginal and Torres Strait Islander community in the ACT utilising culturally appropriate consultation and co-design method and will partner with trusted organisations to do so.

### Collaboration

ACT PHN will collaborate with key Aboriginal and Torres Strait Islander organisations including:

- Winnunga Nimmityjah Aboriginal Health and Community Services
- GuganGulwan Youth Aboriginal Corporation
- Aboriginal and Torres Strait Islander Elected Body
- ACT Health's Aboriginal and Torres Strait Islander Health Partnerships team



## Activity Milestone Details/Duration

### Activity Start Date

### Activity End Date

### Service Delivery Start Date

### Service Delivery End Date

### Other Relevant Milestones



## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

- Not Yet Known: No
- Continuing Service Provider / Contract Extension: No
- Direct Engagement: No
- Open Tender: No
- Expression Of Interest (EOI): No
- Other Approach (please provide details): Yes

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

No

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

No

**Has this activity previously been co-commissioned or joint-commissioned?**

No

**Decommissioning**

No

**Decommissioning details?**

N/A

**Co-design or co-commissioning comments**

ACT PHN will undertake co-design processes as part of this activity for specific projects.

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## Summary of activity changes for Department

### Activity Status

Ready for Submission





## CG - 1000 - ACT PHN Corporate Governance



### Activity Metadata

**Applicable Schedule \***

Core Funding

**Activity Prefix \***

CG

**Activity Number \***

1000

**Activity Title \***

ACT PHN Corporate Governance

**Existing, Modified or New Activity \***

Existing

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### Activity Priorities and Description

**Program Key Priority Area \***

**Other Program Key Priority Area Description**

**Aim of Activity \***

**Description of Activity \***

**Needs Assessment Priorities \***

**Needs Assessment**

**Priorities**

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## Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type \*

Indigenous Specific \*

Indigenous Specific Comments

Coverage

Whole Region



## Activity Consultation and Collaboration

Consultation

Collaboration



## Activity Milestone Details/Duration

Activity Start Date

Activity End Date

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No  
Continuing Service Provider / Contract Extension: No  
Direct Engagement: No  
Open Tender: No  
Expression Of Interest (EOI): No  
Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



## Summary of activity changes for Department

### Activity Status

Ready for Submission



## CF-COVID-PCS - 1 - Primary Care response to COVID-19



### Activity Metadata

**Applicable Schedule \***

Core Funding

**Activity Prefix \***

CF-COVID-PCS

**Activity Number \***

1

**Activity Title \***

Primary Care response to COVID-19

**Existing, Modified or New Activity \***

Modified



### Activity Priorities and Description

**Program Key Priority Area \***

Other (please provide details)

**Other Program Key Priority Area Description**

COVID-19

**Aim of Activity \***

Support the primary care sector to respond to COVID-19.

**Description of Activity \***

ACT PHN provide a range of supports to primary care focusing on preparing, preventing and responding to COVID-19 including:

- Delivery of PPE
- Webinars and events in collaboration with ACT Health
- Coordinating communications
- Coordinating vaccination
- Contributing to the local COVID-19 RACF Response Framework and Primary Care Response Framework.

**Needs Assessment Priorities \*****Needs Assessment**

ACT PHN Needs Assessment Update 2019/20-2020/21

**Priorities**

Priority	Page reference
Address emerging needs from COVID-19	3-26



## Activity Demographics

### Target Population Cohort

### In Scope AOD Treatment Type \*

### Indigenous Specific \*

### Indigenous Specific Comments

### Coverage

#### Whole Region



## Activity Consultation and Collaboration

### Consultation

### Collaboration



## Activity Milestone Details/Duration

### Activity Start Date

### Activity End Date

### Service Delivery Start Date

**Service Delivery End Date**

**Other Relevant Milestones**



## Activity Commissioning

**Please identify your intended procurement approach for commissioning services under this activity:**

**Not Yet Known:** No

**Continuing Service Provider / Contract Extension:** No

**Direct Engagement:** No

**Open Tender:** No

**Expression Of Interest (EOI):** No

**Other Approach (please provide details):** No

**Is this activity being co-designed?**

**Is this activity the result of a previous co-design process?**

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

**Has this activity previously been co-commissioned or joint-commissioned?**

**Decommissioning**

**Decommissioning details?**

**Co-design or co-commissioning comments**



## Summary of activity changes for Department

### Activity Status

Ready for Submission





# COVID-GPLRC - 1 - Support for GPRCs



## Activity Metadata

### Applicable Schedule \*

Core Funding

### Activity Prefix \*

COVID-GPLRC

### Activity Number \*

1

### Activity Title \*

Support for GPRCs

### Existing, Modified or New Activity \*

Existing



## Activity Priorities and Description

### Program Key Priority Area \*

Other (please provide details)

### Other Program Key Priority Area Description

### Aim of Activity \*

Support testing and assessment for COVID-19 and COVID-19 vaccination in Primary Care.

### Description of Activity \*

Activities to support GPRCs including coordinating PPE, communications, support around testing, assessment and vaccination.

### Needs Assessment Priorities \*

#### Needs Assessment

ACT PHN Needs Assessment Update 2019/20-2020/21

#### Priorities

Priority	Page reference
Address emerging needs from COVID-19	3-26



## Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type \*

Indigenous Specific \*

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



## Activity Consultation and Collaboration

Consultation

Collaboration



## Activity Milestone Details/Duration

Activity Start Date

Activity End Date

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



## Summary of activity changes for Department

### Activity Status

Ready for Submission



## CHHP - 1000 - Pharmacists in Residential Aged Care



### Activity Metadata

#### Applicable Schedule \*

Core Funding

#### Activity Prefix \*

CHHP

#### Activity Number \*

1000

#### Activity Title \*

Pharmacists in Residential Aged Care

#### Existing, Modified or New Activity \*

Existing



### Activity Priorities and Description

#### Program Key Priority Area \*

Aged Care

#### Other Program Key Priority Area Description

#### Aim of Activity \*

The aim of this activity is to integrate non-dispensing pharmacists into aged care facilities to:

- optimise resident safety and
- reduce medication-related adverse effects and hospitalisation
- Reduce use of physical and chemical restraints.

#### Description of Activity \*

ACT PHN Needs Assessment identified medication management as an important factor to reduce harm in older people who are at greater risk of experiencing side effects of their medications. This is exacerbated as many older people experience difficulties with vision, hearing, memory and cognitive function. Additionally, the Pharmaceutical Society of Australia have recently released their report Medication Safety: Take Care, in which they highlight:

Inappropriate medicine use in residential aged care

- 98 per cent of people living in aged care facilities have at least one medication-related problem identified at review, and up to 80 per cent are prescribed potentially inappropriate medicine.
- 17 per cent of unplanned hospital admissions by people living in aged-care facilities are caused by an inappropriate medicine.'

To address this ACTPHN has commissioned a service provider to:

- Develop a fit-for-purpose service model and evaluation framework
- Support each RACF in the ACT to employ a pharmacist
- Deliver and evaluate pharmacist-led services in all residential aged care facilities in the ACT providing medication management support services to RACFs including medication reviews, liaising with GPs about medications, establishing internal process and QI initiatives to improve medication management. (Note: In accordance with the Program Rules for Residential Medication Management Review and Quality Use of Medicines Programs that are funded by the Commonwealth under the Sixth Community Pharmacy Agreement, Pharmacists employed by the RACFs under this CHHP Activity will not be able to also claim under those Programs, for delivering residential medication management reviews and quality use of medicines services under this Activity.)

The intended outcomes include:

- Older people living in RACFs have improved health and quality of life as measured by reduced medication-related adverse events and reduced hospitalisation and reduced use of chemical and physical restraints.
- Quality and safe use of medicines is embedded within RACF services
- RACFs have the capability to better manage medications.

ACTPHN convenes a project governance group to ensure that services are safe, high quality, and appropriate.

## Needs Assessment Priorities \*

### Needs Assessment

ACT PHN Needs Assessment Update 2019/20-2020/21

#### Priorities

Priority	Page reference
Access to and quality of care for at-risk populations	22
Access to multidisciplinary and team-based care	17
Medication Management	19



## Activity Demographics

### Target Population Cohort

People living in residential aged care facilities

### In Scope AOD Treatment Type \*

#### Indigenous Specific \*

No

#### Indigenous Specific Comments

### Coverage

#### Whole Region

Yes



## Activity Consultation and Collaboration

### Consultation

University of Canberra as subject matter experts

Additional consultation will take place with ACTPHN's Clinical Council, General Practice Advisory Committee, and Community Advisor Council.

### Collaboration

A project governance committee will be convened by ACTPHN including members from:

- o Pharmaceutical Society of Australia
- o The Pharmacy Guild
- o ACT Health
- o RACF Directors of Nursing group
- o General Practice



## Activity Milestone Details/Duration

### Activity Start Date

### Activity End Date

29/12/2022

### Service Delivery Start Date

### Service Delivery End Date

### Other Relevant Milestones



## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

**Is this activity being co-designed?**

No

**Is this activity the result of a previous co-design process?**

No

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

No

**Has this activity previously been co-commissioned or joint-commissioned?**

No

**Decommissioning**

No

**Decommissioning details?**

N/A

**Co-design or co-commissioning comments**

N/A

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## Summary of activity changes for Department

### Activity Status

Ready for Submission



## CHHP-Op - 1000 - Pharmacists in RACF Operations



### Activity Metadata

**Applicable Schedule \***

Core Funding

**Activity Prefix \***

CHHP-Op

**Activity Number \***

1000

**Activity Title \***

Pharmacists in RACF Operations

**Existing, Modified or New Activity \***

Existing

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### Activity Priorities and Description

**Program Key Priority Area \***

**Other Program Key Priority Area Description**

**Aim of Activity \***

**Description of Activity \***

**Needs Assessment Priorities \***

**Needs Assessment**

**Priorities**

---



## Activity Demographics

Target Population Cohort

In Scope AOD Treatment Type \*

Indigenous Specific \*

Indigenous Specific Comments

Coverage

Whole Region



## Activity Consultation and Collaboration

Consultation

Collaboration



## Activity Milestone Details/Duration

Activity Start Date

Activity End Date

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No  
Continuing Service Provider / Contract Extension: No  
Direct Engagement: No  
Open Tender: No  
Expression Of Interest (EOI): No  
Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments



## Summary of activity changes for Department

### Activity Status

Ready for Submission

