



## Pathology eRequests

Some pathology laboratories that are connected to My Health Record will automatically upload results to My Health Record while others require eRequests for their reports to be shared. When Pathology eRequests are enabled in clinical software an electronic copy of the request is automatically shared with the testing laboratory, in parallel to the printed request to the patient, to improve orders and results processing. In addition, a copy of the test results can be shared with My Health Record for enabled pathology providers.

## Benefits

1. Pathology reports will be shared with My Health Record from laboratories that are connected.
2. Pathology eRequests expedite processing time and increase data accuracy as there is no manual transcription of orders by the laboratory and an accurate selection of tests.
3. There is no change to the existing Pathology requesting workflow for clinicians.
4. All healthcare providers will be able to view pathology results via My Health Record.
5. Consumers no longer have to phone pathology providers or clinicians requesting copies of pathology reports.
6. A faster collection experience for the consumer.

## Requirements

1. The practice uses a recent version of clinical software which supports eRequesting.	<ul style="list-style-type: none"> <li>• Best Practice Lava SP3 and later</li> <li>• Medical Director 3.0 (Australian Clinical Labs) or 3.17.2 (Sonic Healthcare only) and later</li> <li>• MedTech32 6.0 and later (Australian Clinical Labs only)</li> <li>• Zedmed 22.0 and later (Australian Clinical Labs only)</li> </ul>
2. The practice registers for Pathology eRequesting with an eligible pathology laboratory.	<ul style="list-style-type: none"> <li>• Pathology providers eligible for eRequesting and able to upload test results to My Health Record are published <a href="#">here</a>.</li> </ul>
3. For referrals to Sonic Healthcare laboratories, a practice must have a process in place for patient Individual Healthcare Identifier (IHI) validation.	<ul style="list-style-type: none"> <li>• The software must be connected to the Healthcare Identifiers (HI) Service.</li> <li>• Practice staff are aware that IHI validation requires matching Medicare/DVA card number, first and last name, gender and date of birth of the patient.</li> </ul>
4. Set up favourites for clinicians in your practice and order tests using the eRequesting option.	

## Prepare your practice

To setup eRequesting in your practice and enable upload of test results to My Health Record through your preferred pathology provider/s contact them using the details below:

**Australian Clinical Labs** – 1300 669 961 [eorders@clinicallabs.com.au](mailto:eorders@clinicallabs.com.au)

### Sonic Healthcare:

- Capital Pathology – 02 6285 9805 [Client\\_Services@capitalpath.com.au](mailto:Client_Services@capitalpath.com.au)
- Clinipath Pathology - 08 8366 2059 [itsupport@clinipath.com.au](mailto:itsupport@clinipath.com.au)
- Clinipath Pathology - 08 9371 4200 [doctorservices@clinipath.net](mailto:doctorservices@clinipath.net)
- Douglass Hanly Moir - 1800 653 779 [e-pathsupport@dhm.com.au](mailto:e-pathsupport@dhm.com.au)
- Hobart Pathology - 03 6332 0503 [clientservices@dspl.com.au](mailto:clientservices@dspl.com.au)
- Launceston Pathology – 03 6332 0503 [clientservices@dspl.com.au](mailto:clientservices@dspl.com.au)
- Melbourne Pathology – 03 9287 7731 [clientit@mps.com.au](mailto:clientit@mps.com.au)
- North West Pathology – 03 6332 0503 [clientservices@dspl.com.au](mailto:clientservices@dspl.com.au)
- Southern IML Pathology – 02 4224 7435 [info@southernpath.com.au](mailto:info@southernpath.com.au)
- Sullivan Nicolaides Pathology – 1800 100 769 [snp\\_path@snp.com.au](mailto:snp_path@snp.com.au)

Other pathology providers that are connected to My Health Record will automatically upload results to My Health Record and do not require eRequesting. Details are published [here](#).