



! MyMedicare is a voluntary patient registration system for general practice which will formalise the relationship between patients, their regular practice and GP. This QulK Tip includes important information to prepare your practice and your patients to register and receive new Medicare incentives.



1.

Prepare your Practice

- [Link](#) your PRODA account with HPOS
- [Create](#) an Organisation Record
- Link the practice and GPs to your organisation
- For further assistance consult the Services Australia [checklist](#)



2.

Benefits of Registering

- Greater continuity of care and improved health outcomes
- Access to MBS funded telehealth consultations for patients registered to that practice through MyMedicare for:
 - [Level C and D telehealth consultations](#)
- Triple bulk billing incentives for concession card holders and children under 16 years for:
 - [Level C and D telehealth general attendance consultations](#) and level E video consultations for patients registered to that practice through MyMedicare.



3.

Future Benefits

- From June 2024, integration of MyMedicare into Practice Management Software
- From August 2024, General Practice in Aged Care Incentive
- From 2024-2025 roll out of blended funding payments for community care of patients with complex, chronic disease who frequently attend hospitals
- From November 2024, Chronic Disease Management items linked to a patient's registration in MyMedicare



4.

Patient-Initiated Registrations

- To be eligible to register, patients must have attended two face-to-face appointments with their GP in the previous 24 months.
- Patient-initiated registrations can be completed through a [Medicare Online account](#) or via the [Express Plus Medicare mobile app](#).
- Patients residing in residential aged care facilities won't need to physically attend a practice to [complete their registration](#).
- Children under 14 years will need to be [registered by a parent/guardian](#) by attending the practice and filling in a manual registration form. Young people aged 14 to 17 years can register independently.
- Practices can provide further information to patients about registering through the [DoHAC's patient resources](#).
- For practices who have elected to manually accept registrations, these will need to be processed within 30 days.

5.

Practice-Initiated Registrations

- The [MyMedicare Registration Form](#) is available for practices to download and provide to their patients.
- Once completed forms are returned, the practice will complete the registration process by entering the patient information into the MyMedicare system.
- Practices must retain copies of all MyMedicare registration forms in line with Federal, State or Territory legislation.

6.

Identify your patients

Your CAT4 software is an essential audit tool that can identify and group your patients. 'Recipes' are available on the [PenCS website](#) to help you filter your list to patients that will initially benefit most from MyMedicare through funded longer telehealth appointments. For further support with CAT4 contact primarycare@chnact.org.au to arrange a practice visit with our Quality Improvement team.

7.

Relevant resources

- [MyMedicare General Practice Communication Toolkit](#)
- [Health Professional Education Resources](#)
- [Brochures and Posters](#)