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## Q&A: Multicultural Access - RFP (PAC132)

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Link to RFP information webinar held 18/12/2025 is [here](#)

### 1. Question

Could you please clarify whether commercial organisations with demonstrated expertise would be considered eligible as lead applicants, or as consortium partners with eligible NFP organisations?

### Answer

This Expression of Interest process is open to not-for-profit / community organisations as lead agencies. Responses may include working with commercial organisations.

### 2. Question

Is this one year funding or a two FY year funding?

### Answer

The funding period is until 30 June 2026 with all activities required to be completed by end June with performance and financial reporting to follow after that date.

### 3. Question

Is there anything the funding cannot be used for? I.e. staffing, admin etc

### Answer

The funding cannot be used for direct clinical service delivery costs. Staffing costs are acceptable. Please note that

administrative costs are capped at a maximum of 14.5% of proposed budget.

### 4. Question

How much time will be allowed for establishment considering the short time frame?

### Answer

As outlined in the RFP document, establishment activities including service model documents and associated operational guidelines, data collection and reporting plan and stakeholder and communications planning are to be completed in February 2026.

### 5. Question

Is there likelihood of the funding being extended beyond June? How would underspends be handled?

### Answer

At this stage we do not have advice from the Commonwealth regarding an extension of this funding. Approval of underspend would follow a request process and is not guaranteed.

## 6. Question

What overarching policy/initiative is this funding linked to through the commonwealth?

## Answer

This funding is provided under the Primary Health Networks (PHNs) After Hours Primary Health Care Program Funding. Also noting the [Multicultural Access and Equity Policy](#) ensures Australians of all backgrounds have the opportunity to participate in, and contribute to, our society.

## 7. Question

Will you accept tenders for a lesser amount than advertised price for Multicultural primary access tender? Given that it is just a 4-month delivery window.

## Answer

Yes