



! MyMedicare is a voluntary patient registration system for general practice which will formalise the relationship between patients, their regular practice and GP. This QulK Tip includes important information to prepare your practice and your patients to register and receive new Medicare incentives.



1.

## Register your Practice

[Link](#) your PRODA account with HPOS

[Create](#) an Organisation Record

Link the practice and GPs to your organisation

For further assistance consult the Services Australia [checklist](#)



2.

## Benefits of Registering

Greater continuity of care and improved health outcomes

Access to [longer MBS funded telehealth consultations](#) (Level C & D) for patients registered to that practice through MyMedicare

[Triple bulk billing incentives](#) for all Medicare-eligible patients registered with MyMedicare for Level C and D telehealth consultations and level E video consultations

[General Practice in Aged Care Incentive](#) payments for visits and care planning for residential aged care home residents

Support patients living with chronic conditions by linking [GP Chronic Condition Management items](#) to their MyMedicare registration, ensuring these services are delivered through their usual GP

\*Patients who are not registered with a practice through MyMedicare can still access these items through their usual GP, provided they aren't registered with another practice

Practices can access the [Bulk Billing Practice Incentive Program](#) (BBPIP) which supports bulk billing of all Medicare-eligible patients



## 3.

### Patient-Initiated Registrations

- To be eligible to register, patients must have attended two face-to-face appointments with their GP in the previous 24 months
- Patient-initiated registrations can be completed through a [Medicare Online account](#) or via the [myGov mobile app](#)
- Patients living in residential aged care homes can register this way without physically attending a practice, or via a form provided by their GP
- Children under 14 years will need to be [registered by a parent/guardian](#) by attending the practice and filling in a manual registration form. Young people aged 14 to 17 years can register independently
- Practices can provide further information to patients about registering through the [DHDA's patient resources](#)
- For practices who have elected to manually accept registrations, these will need to be processed within 30 days

## 4.

### Practice-Initiated Registrations

- The [MyMedicare Registration Form](#) is available for practices to download and provide to their patients
- Once completed forms are returned, the practice will complete the registration process by entering the patient information into the MyMedicare system
- Practices must retain copies of all MyMedicare registration forms in line with Federal, State or Territory legislation

## 5.

### Identify your patients

Your POLAR software is an essential audit tool that can identify and group your patients. Tutorials are available on the [Knowledge Base](#) to help you find patients that will benefit most from MyMedicare. For further support with POLAR contact [primarycare@chnact.org.au](mailto:primarycare@chnact.org.au) to arrange a practice visit with our Quality Improvement team.

## 6.

### Relevant resources

- [MyMedicare General Practice Toolkit](#)
- [Health Professional Education Resources](#)
- [Brochures and Posters](#)