
Q&A: Improved Access to Psychological Services in Residential Aged Care Homes Evaluation – RFQ (PAC135)

1. Question

Does the CHN have an indicative budget for this evaluation?

Answer

The estimated funding available for this project is between \$20-\$30,000. This figure is provided to assist suppliers in understanding the intended scale and scope of the work. Respondents are requested to submit their most competitive and accurate pricing based on the requirements outlined, independent of this indicative amount.

2. Question

Do pre-existing data collection activities include taking a pre and post score for residents using either the K10 or the Hospital Anxiety and Depression Scale?

Answer

Yes, the collection of the K10 pre and post therapy is a Commonwealth funding requirement. The Hospital Anxiety and Depression Scale has been implemented as an additional measure. Difficulty to collect data for these measures has consistently been experienced within this program but adaption of methodology remains a focus to maximise collection where possible.

3. Question

Can you provide any detail on the level of psychological distress current RACH residents using the program are experiencing. For example, is it consistent with what the [2022 Evaluation](#) found where:

- a. 25% of residents were likely to be well
- b. 28% had mild mental disorder
- c. 23% had moderate mental disorder
- d. 24% had severe mental disorder

Answer

This information is not available currently. For general information please refer to the [Capital Health Network | ACT PHN Needs Assessments - 2024-2027 ACT PHN Needs Assessment](#).

4. Question

We noted there were 2 closing dates in the tender documents. Just wanted to confirm it closes on Wednesday the 1st July at 5pm?

Answer

The correct closing date is 5pm Wednesday 1 July 2026

5. Question

Are respondents able to attach a supplementary document alongside the Response Form? We would like to include a more detailed document detailing our approach, experience and system understanding to complement our written responses.

Answer

No additional attachments will be considered except the optional budget attachment of one A4 page with a minimum font size of 10. The panel will request additional information from the top 1-3 proposals if required upon the review of responses.

6. Question

Are respondents able to include attachments or appendices to the Response Form containing supplementary information, such as CVs or case studies of previous comparable projects?

Answer

No additional attachments will be considered except the optional budget attachment of one A4 page with a minimum font size of 10. The panel will request additional information from the top 1-3 proposals if required upon the review of responses.